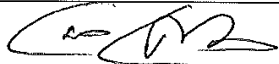
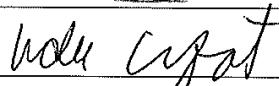
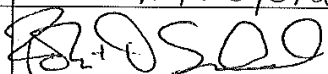
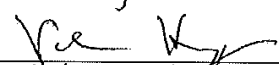
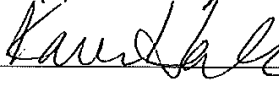
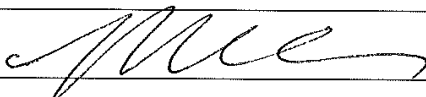
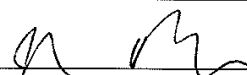
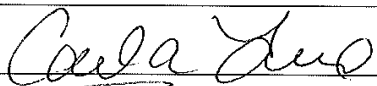
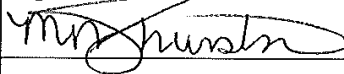
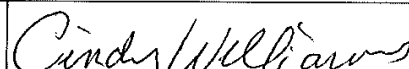


**CAC Meeting
January 27, 2020
Sign-In Sheet**

Please sign in. Thank you.

Name	Signature	Organization/Affiliation
Balderas, Gustavo		45
Crowfoot, Wendee		CAC
DaVee, Tara	On the phone	
Ewbank, Drake		Cox / At Large CAC
Fox, Roz		
Hatteras, Caitlynn	Caitlynn Hatteras	
Haynes, Val		Head Start of Lane County
Hall, Karen		Capitol
Henson, Rebecca		
Kincade, Richard		CAC
Mogart, Silverio		
Radich, John		OH)
Reavis, Charene	Charene M. Reavis	CAC / RAC
Rolling Thunder, John	Phone	
Tazumal, Carla		CAC / Lane County
Thurston, Michelle		CAC / RAC
Warren, Jocelyn		
Williams, Cindy		CAC

If you are a Trillium staff member and/or not a member of the Community Advisory Council, please sign in on the Guest Sign-In Sheet. Thank you.

CAC Meeting
January 27, 2029
Guest Sign-In Sheet

If you are a Trillium staff member and/or not a member of the Community Advisory Council, please sign in on this Sign-In Sheet. Thank you.

Name	Signature	Organization / Affiliation	Public Comment
Robert Miller	[Signature]		Yes <input type="checkbox"/> No <input type="checkbox"/>
Belle Shepherd	[Signature]	OTHA	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Cyril Kaur	[Signature]	OTHA	Yes <input type="checkbox"/> No <input type="checkbox"/>
Rufus		TCHP	Yes <input type="checkbox"/> No <input type="checkbox"/>
Jacqueline Moreno	[Signature]	LCPH	Yes <input type="checkbox"/> No <input type="checkbox"/>
Debi [Signature]		TCHP	Yes <input type="checkbox"/> No <input type="checkbox"/>
Brandy [Signature]	Brandy McLaughlin	PacificSource	Yes <input type="checkbox"/> No <input type="checkbox"/>
Brian [Signature]	[Signature]	PacificSource	Yes <input type="checkbox"/> No <input type="checkbox"/>
Roz Fox	[Signature]	FLL	Yes <input type="checkbox"/> No <input type="checkbox"/>
Amanda Cobb	[Signature]	TCHP	Yes <input type="checkbox"/> No <input type="checkbox"/>
Anthony Dominguez	[Signature]	TCHP	Yes <input type="checkbox"/> No <input type="checkbox"/>
Dora Zimmmerman	[Signature]	OHA	Yes <input type="checkbox"/> No <input type="checkbox"/>
Amelie Clement	Amelie J. Clement	consumer member PS	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>

CCO Community Advisory and Council Meeting

Monday, January 27, 2020

12:00 - 2:00 pm

Oregon Research Institute Bldg., 2nd Floor,

Minutes

Attended: Gustavo Balderas, Wendee Crofoot, Drake Ewbank, Roz Fox, Caitlynn Hatteras, Val Haynes, Karen Hall, Richard Kincade, John Radich, Charene Reavis, Carla Tazumal, Michelle Thurston, Cindy Williams

On phone: Tara DaVee, John Rolling Thunder

Recorder: Jan Skeie, LCPH/Prevention

Absent: Rebecca Henson, Silverio Mogart, Jocelyn Warren

Guests: Amelie Clement, Consumer
Dr. Jeanne Savage, Chief Medical Officer, Trillium
Amanda Cob, Trillium
Debi Farr, Trillium
Robert Phillips, Trillium
Britney Dominguez, Trillium
Jacqueline Moreno, Lane County Public Health
Leah Edelman, Lane County Public Health
Brandy McLaughlin, Pacific Source
Brian Laing, Pacific Source
Belle Shepherd, Oregon Health Authority
Cyndi Kallstrom, Oregon Health Authority
Dustin Zimmerman, Oregon Health Authority

1. **Call Meeting to Order** – Meeting opened by Caitlynn Hatteras, Co-Chair.
2. **Public Comment:** No public comment
3. **Introductions and Welcome** – Caitlynn Hatteras, Co-Chair. Getting to know you question: Do you prefer to be early or late?
4. **Approve Minutes** – There was no meeting in December. A motion was made to approve the November 2019 meeting minutes. Michelle Thurston moved to approve the minutes. Carla Tazumal seconded the motion. Members voted to approve the November 2019 meeting minutes as written.
5. **Reports**

RAC Update – Char Reavis

The RAC meeting was held in Trillium in Eugene.

The plan for the RAC this year is to do more community engagement and provide more opportunities for rural CCO members to share their thoughts. We will host community listening sessions in the following communities:

- Junction City/Harrisburg (April)
- Florence/Reedsport (June)
- South Lane (Oct)
- Oakridge (Aug)

These sessions will be held in the afternoon/evening (4-6) and we will work with our community partners. The sessions will be primarily to hear from OHP members and providers. Our hope is to focus on the positives of each community and to bring the information and resources that the community requests. Some of the topics that we brainstormed were:

- Helping communities be aware of the health resources available to them
- Identifying barriers, both real and perceived
- What is working well?
- Sharing T-Rex and encouraging members to sign up for the member portal

The RAC will also be hosting an equity listening session in Springfield in March at the Park at Emerald Village!

CAP Report – Dr. Richard Kincade

The CAP Committee met earlier this month. We welcomed Trillium's new Chief Medical Officer, Dr. Jeanne Savage.

Items discussed:

- Transition – coverage and conveying accurate messages.
- Report on complex call coverage.
- Opiate patient management and patient safety medications.
- Behavioral Health Integration and the work being done.

Prevention Report – Jacqueline Moreno, Prevention Health Analyst

(See attached Prevention Workgroup Program Updates – January 2020)

Prevention is working on handouts that address our programs in Prevention.

The Prevention Team wants to share their data with local schools.

6. Trillium Updates

At the beginning of December 2019, we had 47,500 members; down from 90,000 members we had before the transition.

They are working with Capital Dental, who has a mobile dental unit, to provide dental access to the residents of the Eugene Mission.

7. Pacific Source Updates – Brandy MCLAughlin and Brian Laing

Pacific Source is looking to bring on an Equity CCO Coordinator and many other positions.

They have just under 50,000 members enrolled through the CCO.

8. CAC 2.0 – New and Improved! - Leah

(See attached CCO 2.0 and CACs: What's New for CAC members)

Changes:

CAC Membership – Make sure demographic areas are met.

CAC membership needs to have 51% equal consumer representation from both Trillium and Pacific Source.

CAC needs to meet no less than every three months.

CAC meeting minutes are to be posted on both CCO websites.

New responsibilities – We need to have a role in Social Determinants of Health and Equity funding.

There needs to be tribal representation on the CAC and a tribal liaison.

9. CCO 2.0 Concerns

Trillium has created a Specialty Guide and Service Referral Guide that they will be sending out to providers.

A Behavioral Health algorithm is on the Lane County website.

Providers need to know how to make referral.

10. Consumer Concerns

- Many consumers don't know which CCO they are part of until they go see their doctor and then many find out they are no longer covered with their physician.
- Pacific Source consumers don't know whether their doctors are in network or out of network.
- Members aren't receiving any communication from OHA.
- Members are very frustrated with how the CCO 2.) rolled out in Lane County
- Senior and Disabled Services were overwhelmed with people who didn't understand what to do.
- Providers are telling people if they don't switch companies, they will not have coverage and cant get services.

Next meeting: February 24, 2020, 12 – 2 p.m.

Meeting adjourned.

Prevention Workgroup
Program Updates – January 2020

Mental Health Promotion	
Family Check-Up	<ul style="list-style-type: none"> Focusing on outreach; targeted outreach to justice-involved women
Triple P	<ul style="list-style-type: none"> Team is updating marketing plan (LTD, movie theaters, newspapers, etc.) Targeted outreach to schools by our CCO School-based team
Promoting Prosocial Behavior	<ul style="list-style-type: none"> Positive Behavior Intervention & Supports/SWIS data platform/Peer Learning Posting request for proposal (RFP) soon for consultant to help guide process, identify needs (trainings, individual consultation, etc.)
Sources of Strength	<ul style="list-style-type: none"> Interest/Readiness Survey is ready to be sent out once we have approval
Childhood Obesity Prevention	
CATCH K-5	<ul style="list-style-type: none"> Recruitment for 2020-21 underway – focus on Springfield Dash is creating individual school reports to share results from 2019-20 year
CATCH 6-8	<ul style="list-style-type: none"> Baseline data in; so far we sense 2 very different implementations
NAP SACC	<ul style="list-style-type: none"> New NAP SACC Coordinator Braiding their state funding to provide coaching to centers
Obesity Prevention Policy Analysis	<ul style="list-style-type: none"> Intern conducting literature review: impact of childhood obesity, link between sugar-sweetened beverages (SSB) and obesity, recommended policy interventions, case studies of SSB taxes etc. Intern coordinating a community readiness assessment
Tobacco Prevention	
QTIP	<ul style="list-style-type: none"> Quality Improvement project – Does “Quit Tobacco in Pregnancy” imply clients need to have already quit to participate? Should we consider re-branding- such as “Quitting Tobacco in Pregnancy is Possible”? Developed a brief survey for clients who drop out of the program
Provider Trainings	<ul style="list-style-type: none"> Conducting survey of past trainees Discussed incorporated vaping into trainings; not a lot of research yet although some techniques might be similar
Good Behavior Game	<ul style="list-style-type: none"> Coaching is still developing Hoping to augment with other Promoting Prosocial Behavior strategies
Life Skills Training	<ul style="list-style-type: none"> Centro finished implementation with all 6th graders at Hamlin – feeling great about the first year! Sending their staff to become a trainer; then she can train 6th grade teachers and focus on the 7th/8th grade boosters next year and provide support to teachers
Student Health Survey	<ul style="list-style-type: none"> OHA says no survey this year Recruitment for the 2020-21 survey will begin in April so we need to develop a plan

Last updated 1/15/2020

CCO 2.0 and CACs: What's New for CAC members

Introduction

The Oregon Health Authority (OHA) has signed contracts with 15 CCOs for the Oregon Health Plan's (OHP) nearly 1 million members. Beginning in 2020, these contracts set new requirements for CCOs. For additional information on these contracts, click [here](#).

This document highlights CAC changes that were included in these new CCO contracts, as well as in rules.

CAC Membership

CCO to convene a CAC Selection Committee:

- Selection committee to be comprised of (in equal numbers):
 1. Individuals who sit on the CCO's Governing Board
 2. Individuals who are representatives of each county within the CCO's service area
- Will be responsible for selecting members of the CAC by March 31, 2020
- Will ensure the CAC:
 1. Includes representatives from the community, including, but not limited to consumer representatives (at least 51%)
 2. Is representative of the diversity of populations within CCO's service area

New Definition of Consumer Representative:

- A person serving on a CAC who is on (or was within the previous six months) the Oregon Health Plan (OHP)
- Consumer representatives are at least 16 years of age
- A parent, guardian, or primary caregiver of an individual who is on (or was within the previous six months) the OHP can also be considered a consumer representative

Tribal Participation on CACs:

- a) In CCO service areas where only one tribe exists, the tribe will be responsible for choosing one tribal representative to serve on the CAC;
- b) In CCO service areas where more than one tribe exists, each tribe will choose a tribal representative to serve on the CAC;
- c) In *metro* CCO service areas where a tribe does not exist, CCOs will be responsible for reaching out to the Urban Indian Health Program to identify a representative to serve on the CAC;
- d) In *rural* CCO service areas where a tribe does not exist, there is no requirement for tribal participation on the CAC.

CCO Governing Body: CAC Member Representation

Each CCO's governing body must include:

- At least two members of the CAC
- At least one of the CAC representatives on the CCO's governing body must be a current CAC consumer representative

Annual CAC Demographic Report

The report (due 6/30/21) will show how CAC membership is representative of the communities in a CCO's service area. This report template will be shared on or before the fall 2020 CAC Conference.

CAC Duties: CCO Spending Decisions

CAC members will:

- Have a role in reviewing Social Determinants of Health and Equity (SDOH-E) spending under the future (2021) Supporting Health for All Through REInvestment (SHARE) Initiative*
- Have a role in determining how Health-related Services (HRS)* Community-Benefit Initiative Investments are made*

*Please see the **Appendix** on page two for definitions of these terms.

Appendix A – Definitions of Terms

Health-related Services are services that are not covered under OHP. The goal of using these services is to improve care delivery, member and community health. Health-related services include *flexible services* and *community-benefit initiatives*.

- ✚ Flexible services are cost-effective services offered to an individual member to supplement covered benefits.
- ✚ Community-benefit initiatives are community-level strategies that include, but are not limited to, members and are focused on improving the quality of care, and the health of communities.

Social determinants of health and equity (SDOH-E) include three terms:

- **Social determinants of health** are the environments in which people are born, grow, work, live, and age. These factors can impact length and quality of life and can lead to health inequities.
- **Social determinants of equity** are the factors that shape the social determinants of health in communities. Examples include the distribution of money, power, and resources, institutional bias, discrimination, racism, and other factors.
- **Health-related social needs** are an individual's barriers to health, such as lack of housing or food insecurity.

Supporting Health for All Through REInvestment (SHARE) Initiative: This is a requirement that CCOs spend a small part of their annual excess net income or reserves on services to address health disparities and the social determinants of health. This program will begin in 2021; more information will be made available.

Questions:

Adrienne Mullock (adrienne.p.mullock@dhsosha.state.or.us, 971-673-3384) or
Tom Cogswell (thomas.cogswell@dhsosha.state.or.us, 971-304-9642).

The Transformation Center will provide additional support to CACs in 2020. Please visit the Transformation Center's CAC Supports page for updates:

<https://www.oregon.gov/oha/HPA/dsi-tc/Pages/CAC-Learning-Community.aspx>