

CAC Meeting February 24, 2020 Sign-In Sheet



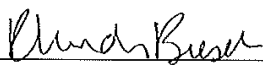


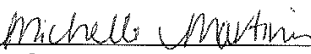
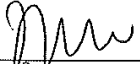



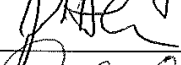
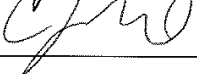
Please sign in. Thank you.

Name	Signature	Organization/Affiliation
Balderas, Gustavo		
Crofoot, Wendee		
DaVee, Tara	<i>Tara DaVee</i>	CAC
Ewbank, Drake	<i>Drake Ewbank</i>	CSX - Consumer Council
Fox, Roz	<i>Roz Fox</i>	FOOD For Lane County
Hatteras, Caitlynn	<i>Caitlynn Hatteras</i>	
Haynes, Val	<i>Val Haynes</i>	
Hall, Karen	<i>Karen Hall</i>	CDC
Henson, Rebecca		
Kincade, Richard	<i>Richard Kincade</i>	
Mogart, Silverio		
Radich, John		
Reavis, Charene	<i>Charene M. Reavis</i>	
Rolling Thunder, John	<i>John Rolling Thunder</i>	Consumer CAC Advocate
Tazumal, Carla		
Thurston, Michelle	<i>Michelle Thurston</i>	RAC/CAC
Warren, Jocelyn	<i>Jocelyn Warren</i>	LC Public Health
Williams, Cindy	<i>Cindy Williams</i>	

If you are a Trillium staff member and/or not a member of the Community Advisory Council, please sign in on the Guest Sign-In Sheet. Thank you.

CAC Meeting February 24, 2020 Guest Sign-In Sheet

If you are a Trillium or Pacific Source staff member and/or not a member of the Community Advisory Council, please sign in on this Sign-In Sheet. Thank you.

Name	Signature	Organization / Affiliation	Public Comment
Amranda Cobb		TCHP	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Robert Phillips			Yes <input type="checkbox"/> No <input type="checkbox"/>
Chandra Buseck		LCHC	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Belle Shepherd		OHA	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Heather Rehm		TCHP	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Michelle Martinez		TCHP	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Jacqueline Moreo		LCPH	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Brandy Blarbo		Pacific Source	Yes <input type="checkbox"/> No <input type="checkbox"/>
Brian Lang		Pacific Source	Yes <input type="checkbox"/> No <input type="checkbox"/>
KRIS LYON		LTD	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Jen Allison		LTD	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
V. [unclear]		LCPH	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>

CCO Community Advisory and Council Meeting

Monday, February 24, 2020

12:00 - 2:00 pm

Oregon Research Institute Bldg., 2nd Floor,

Minutes

Attended: Tara DaVee, Drake Ewbank, Ros Fox, Caitlynn Hatteras, Val Haynes, Karen Hall, Richard Kincaid, John Radich, Charene Reavis, John Rolling Thunder, Carla Tazumal, Michelle Thurston, Jocelyn Warren, Cindy Williams

On phone: Silverio Mogart, Dustin Zimmerman (OHA)

Recorder: Jan Skeie, LCPH/Prevention

Absent: Gustavo Balderas, Wendee Crofoot, Rebecca Henson

Guests: Dr. Jeanne Savage, Chief Medical Officer, Trillium
Amanda Cobb, Trillium
Debi Farr, Trillium
Lucy Zammarelli, Trillium
Robert Phillips, Trillium
Michelle Martinez, Trillium
Rhonda Busek, LCHC
Jacqueline Moreno, Lane County Public Health
Jennifer Webster, Lane County Public Health
Leah Edelman, Lane County Public Health
Brandy McLaughlin, Pacific Source
Brian Laing, Pacific Source
Belle Shepherd, Oregon Health Authority
Kris Lyon, Lane Transit District
John Amlon, Lane Transit District

- 1. Call Meeting to Order** – Meeting opened by Caitlynn Hatteras, Co-Chair.
- 2. Public Comment:** Kris Lyon from Lane County Transit District is leaving her position as Human Services Transportation Coordinator to work in Medical Transportation software. John Amlon will be taking her place.
- 3. Introductions and Welcome** – Caitlynn Hatteras, Co-Chair. Getting to know you question: What movie can you watch over and over again and not get tired of?
- 4. Approve Minutes** – Michelle Thurston moved to approve the January 27, 2020 meeting minutes. John Radich seconded the motion. Members voted to approve the January meeting minutes as written.
- 5. Reports**

RAC Update – Char Reavis

Our next meeting is March 13, 2020, from 11 am – 1pm at 1950 2nd Street in the Community Room.

CAP Report – Dr. Richard Kincade

We need a mechanism to get CAP report.

We discussed transmission with common messaging.

CCO Metrics Performance 2019 (Miriam Herman presented).

Looked at Behavioral Health regarding Trans-gender care.

Prevention Report – Jacqueline Moreno, Prevention Health Analyst

We are working on rebranding materials and updating materials with both CCOs.

We are also working on workgroup charters.

6. Report back on CCO 2.0 Roll Out Concerns –

Coalition wants to write letter to send to the OHA to share consumer concerns and tell them what went well and what didn't go well in the CCO 2.0 Roll Out. It was suggested to create a subcommittee to draft the letter. The following people asked to be on this subcommittee: Silverio, Tara, Char, Michelle, Val, and Caitlynn.

The next opportunity for consumers to inform the CCOs of your concerns is on February 25 from noon to 1 p.m. during a provider webinar. Participants will learn more about care coordination and working with your CCOs during this transition. There will also be an opportunity for a Q&A with OHA and the CCOs. You must pre-register for the webinar at: <https://register.gotowebinar.com/register/8611934025519993612>.

7. Membership Updates – Leah

CAC consumers, please let Leah know which CCO you are going with. If you are not interested in staying on the CAC, please let Leah know. We need to get Trillium consumers on the CAC.

8. CCO Transformation Quality Strategy Plans - Leah

- a. **Pacific Source** – Lane Community Health Council is an independent 501.c.3 organization. We will have 15 people on our Pacific Source Board. We will establish our own CAP. Our CCO Transformation Quality Strategy Plan is due to go out on March 16th. (See presentation attached).
- b. **Trillium** – We are going to bring back data from Centene's (Trillium) eight projects to monthly meetings. (See presentation attached).

9. Consumer Concerns

- Those that haven't chosen to go with Trillium or Pacific Source are receiving bill from Trillium for out of service providers. As a gentle reminder, consumers need to choose a CCO.
- Children are going on open cards when their parents haven't chosen a CCO.

Next meeting: March 23, 2020, 12 – 2 p.m.

Meeting adjourned.

###

We need your input!

Are Oregon's health IT strategies on course? What's working well? What needs to change? Oregon's Health IT Oversight Council (HITOC) wants to hear from you! HITOC is responsible for ensuring that the right health IT is in place to support Oregon's health system transformation goals.

Please provide input one of the following ways...

1. **Attend our consumer listening session via webinar, phone, or in person**
2. **Submit written comment.** Link: <https://www.oregon.gov/oha/HPA/OHIT-HITOC/Pages/SP21-Comment.aspx>

About the listening session:

HITOC will hold a listening session geared toward consumers on March 10, 2020, from 1:00 – 4:00 p.m. This meeting is open to the public, and you can attend in person or via webinar. The input gathered will inform HITOC's 2020 updates to Oregon's strategic plan for health IT.

In order to get the most from the conversation, please review the background materials available on our website ahead of the meeting: go.usa.gov/xdjaN

How you can attend:

1. By webinar: <https://attendee.gotowebinar.com/register/2711838080807715083>
2. By phone: 888-808-6929, participant code: 453-773 (#)
3. In Person: 421 SW Oak St, Suite 775, Transformation Center Training Room, Portland, OR

Background

In 2020, HITOC will update Oregon's strategic plan for health IT for 2021 and beyond. HITOC's strategic plan is for everyone in Oregon, not just Medicaid/Oregon Health Plan. Its statewide strategies include state agencies, hospitals, health systems, CCOs and health insurance companies, clinicians and clinic staff, technology partners, consumers/patients, and more. Your input on where HITOC should stay the course and where adjustments are needed is critical!

Input opportunities will include an overview of progress on the current strategies and HITOC's questions for participants. [Learn more about HITOC, the strategic plan update, and how to submit a written comment here.](#)

Everyone has a right to know about and use Oregon Health Authority (OHA) programs and services. OHA provides free help. Some examples of the free help OHA can provide are:

- Sign language and spoken language interpreters
- Written materials in other languages
- Braille
- Large print
- Audio and other formats

If you need help or have questions, please contact Francie Nevill at 503-881-0852, or send an email to OHIT.Info@state.or.us, at least 48 hours before the meeting. OHA will make every effort to provide services for requests made closer to the meeting.

