



\*Lane Community Health Council is the governing board of Pacific Source Community Solutions - Lane

**Lane County Coordinated Care Organization Joint (CCO) Community Advisory Council (CAC) Remote Meeting via Zoom**

February 27, 2024

12 p.m. – 2 p.m.

**CAC Members:** Co-Chair Tara DaVee (Trillium OHP Representative), Caity Hatteras (Trillium OHP Representative), Chris Hanson (Trillium Clinical Advisory Panel Liaison), Josephine Williams (PacificSource OHP Representative), Michelle Thurston (Trillium OHP Representative), Isis Barone (PacificSource OHP Representative), Silver Mogart (Trillium OHP Representative), Tannya Devorak (PacificSource OHP Representative), Todd Hamilton (Springfield Public Schools), Carla Tazumal (Lane County DDS), Sheila Wegener (Oregon Department of Human Services), Lana Gee-Gott (Lane Community Health Council Clinical Advisory Panel), and Brian Johnson (Lane County Public Health).

**Attendees** Debi Farr (Trillium Community Health Plan), Jacqueline Moreno (Lane County Public Health), Kayla Watford (Lane County Public Health), Lee Bliven II (CAC Subcommittee member, Suicide Prevention of Coalition of Lane County), Samantha Duncan (RAC member, Be Your Best Cottage Grove), Suzy Kropf (Lane Community Health Council), Kellie DeVore (PacificSource Community Solutions), Megan Romero (PacificSource Community Solutions), Mark Cokenour (OHA), Marissa Lovell (Lane County Public Health), Stephanie Griffin (PacificSource Community Solutions), John Ahlen (LTD), Genevieve Schaack (RAC member, Willamette Farm and Food Coalition), Jeanne Savage (Trillium Community Health Plan), Dustin Zimmerman (OHA), Nena Hayes (Lane County Public Health), Lauriene Madrigal (Lane Community Health Council)

**Facilitator:** Tannya Devorak *(CAC Member/Board Member)*  
**Support Person:** Nena Hayes *(Lane County Public Health staff)*

## **I. Welcome & Introductions – 12:00 to 12:15 PM**

- a. Facilitator/Co-Chair, Tannya Devorak opened the meeting at 12:05 p.m.*
- CAC members shared their names, pronouns, and affiliations, and answered a “get to know you” question: “What show, or movie have you been watching recently?”
- b. Resources*
  - CAC Meeting Process and Agreements (Attached to agenda)
  - [Human Impact Partners Window of Affect Tolerance](#)
- c. No public comment*
  - The overall agenda:
    - discussing CAC meeting arrangements
    - Overview of training expectations
    - Health Related Social Needs PowerPoint presented by Debi and Megan
- d. Breathing exercise led by Kayla Watford (she, her, hers)*

## **II. Member Approvals – 12:15 to 12:20 PM**

- a. January minutes*
  - CAC Member moved to approve the January CAC minutes as presented. Another CAC member seconded, and the motion passed.

## **III. Updates & Announcements – 12:20 to 12:35 PM**

- a. CAC outreach from Co-Chairs – Caity Hatteras and Tannya Devorak*
- b. CAC Resources & Opportunities – Nena Hayes*
- c. Health Equity Committee Update & Resources – Tara DaVee*
  - In February, Health Equity Committee members Tara DaVee and Ben Brock teamed up to share resources and opportunities from TransPonder.
  - Tara shared her experience participating in TransPonder's First Saturday coffee meet ups. One thing she learned is the importance of allowing individuals from the group to approach her in public spaces as a way to honor individual safety.

- Ben shared about who TransPonder is, what they do, and provided resources for interested community members from a staff perspective (shared in CAC Resources and Opportunities Spotlight).
- Ben shared that it seems like training would be important for the group's continued learning based on the questions coming up. Additional recommendations shared: seek training first when possible; consider the use of panels to hear from various perspectives; ask partners how the CAC/HEC can help.

d. CAC and CCO leadership discussion

- CAC Members would like to see more direct communication with CCO's.
- It was discussed that CAC members want CCO's to have salary transparency because they don't want certain financial moves potentially take away money from community services.
- It was known that OHA publishes information about CCOs spending online.
- CAC members will loop back to this topic and visit future board meetings to provide public comment. The meeting space can be found on their website.
- Trillium maintains public board meetings on their website: [here](#) Please contact [Courtney.A.Johnston@TrilliumCHP.com](mailto:Courtney.A.Johnston@TrilliumCHP.com)
- Lane Community Health Council maintains public board meeting minutes on their website: [Meeting Minutes Lane Community Health Council \(lhealthcouncil.org\)](http://Meeting_Minutes_Lane_Community_Health_Council_(lhealthcouncil.org)) Contact: Suzy Kropf [suzy.kropf@lhealthcouncil.org](mailto:suzy.kropf@lhealthcouncil.org)

#### IV. Discussion: CAC Training Exploration – 12:35 to 1:05 PM

a. Questions for CAC:

- Does the CAC want training?
- What training does the CAC want?
  - CAC member mentioned they would like 1:1 internal dialogue with consumers instead of participating in trainings. CAC member wants to see implementation of a buddy system within the group where someone is a mentor and another

person, a mentee. They referenced and agreed with what another CAC member said earlier, which is to put everyone's skills to use.

- Another CAC member added that the CAC is a great team of people, and they strongly believe that everyone brings something to the table. For them, training is good because they want to feel more equipped. They personally struggle to defend themselves and speak up due to having trauma so in their eyes, everything they don't know is training.
- An attendee thinks there are a lot of layers in this work and that it is important to look at it through an individual perspective and as a collective because everything is intertwined.
- It was mentioned that we used to have trainings put on by OHA and there is a state level and CAC OHA office hours.

#### **I. Break – 1:15 to 1:25 PM**

#### **VI. Review: CAC Outreach Plan – 1:15 to 1:45 PM**

- a.* Kayla Watford (she, her, hers) with the help of Nena Hayes, led two breakout sessions where members could choose which to join
  - **Breakout A** will discuss the overall recruitment and outreach plan using an equity lens w/Kayla Watford.
  - **Breakout B** will be designing CAC materials w/**Nena Hayes**.
  - Kayla Watford shares [link](#) to the Jamboard for the next agenda iteming about CAC outreach and recruitment.
  - Kayla Watford shares the 2024-2026 Community Advisory Council (CAC) Outreach & Recruitment Plan pdf and wants CAC to look at the draft outreach plan together and initiate a temporary workgroup that would meet for a few meetings 1:1 or by email, to really dig into the nuts and bolts of the recruitment plan.

**Breakout A.– 10 mins:** Recruitment and Outreach through an equity lens

- a. Some participants had technical issues accessing the Jam Board. A new link was provided in the chat.
  - How will our strategies reach our community far and wide?
  - How can we develop strategies that are inclusive?
    - It's been considered to expand outreach by having Radio Ads in Spanish
    - Attending PTO meetings in schools was discussed
    - Outreach at head starts to recruit members
    - Tabling at community fairs with Homes for Good, the Farmers Market and the Whittaker community
    - Looking at our annual CAC demographic report so CAC doesn't miss anyone
    - Any remaining questions should be placed in jamboard

**Breakout B. – 10 mins:** Designing messaging for the CAC's outreach efforts

- a. Nena shared current CAC flyer.
  - discussed that flyer can be brought to tabling events or shared online
  - QR code on flyer will take user to online CAC application
  - Attendee shared concerns that people might feel intimidated by the application process, (i.e., rigorous qualifications.) Need to emphasize that it is open to anyone, especially those who have been marginalized
  - Attendee shared that it feels a bit wordy and overwhelming
  - Attendee shared that using words like "equity practices" might be a little too high-level
  - Attendee also shared that having CHA/CHP language might be confusing to those who have not heard of it
  - Attendee asked if Open Card members are eligible – Nena will circle back and ask
  - Attendee shared that they wished foster parents/guardians of children in out-of-home care who are OHP members would be able to have a voice on the CAC
  - Two attendees suggested simplifying the language to be easier to understand (example: "help decide how community investment funds are spent" should be rephrased to "help decide how money is spent for the community")

- Another attendee suggested “we want your support to help make this process easier for others and how we can improve it for those who may access OHP in the future, use lived experience to make healthcare better.”

### **Breakout Sessions End.**

Kayla Watford: If folks want to dig into the planning, there will be a stipend opportunity for OHP members too. I think the meetings will run further than March.

### **VII. CCOs Health Related Social Needs Funding – 1:45 to 2:00 PM**

#### **a. Debi Farr (Trillium) and Megan Romero (PacificSource)**

- The presenters are concerned by the lack of time left in the CAC meeting, so the presentation is going to be moved to the top of the list in the next CAC meeting. Please use the last ten minutes to reflect on the training conversation or recruitment conversation if we want to dig a little bit deeper into those.
- A CAC Member speaks up and says, “I didn’t get a chance to mention how we can broaden our team here. I think there a lot of ways we can let these other organizations currently working in the community to advocate for their community to join us.”
- A CAC Member shared a list of nonprofits to add to the community resource.
- Please come back to the jamboard as time goes on and add to it.

### **Meeting Adjourned**