



*Lane Community Health Council is the governing board of PacificSource Community Solutions - Lane.

Lane County Coordinated Care Organization (CCO) Community Advisory Council (CAC)

Remote Meeting via Zoom

October 24, 2022

12 pm – 2 pm

CAC Members: Co-Chair Tara DaVee (Trillium OHP representative), Co-Chair Char Reavis (PacificSource OHP representative), Caity Hatteras (Trillium OHP representative), Silver Mogart (Trillium OHP representative), Tannya Devorak (PacificSource OHP representative), Drake Ewbank (PacificSource OHP representative), Roxie Mayfield (PacificSource OHP representative), Kristin Gustafson (PacificSource OHP representative), Chris Hanson (Capital Dental Care), Brian Johnson (Lane County Public Health)

Attendees: Teresa Coppola (Lane County Public Health), Kayla Watford (Lane County Public Health), Debi Farr (Trillium Community Health Plan), Adria Godon-Bynum (Lane Community Health Council), Awab Al-Rawe (Oregon Health Authority), Senna Towner (Oregon Health Authority), Katharine Ryan (PacificSource Community Solutions), Jeanne Savage (Trillium Community Health Plan), Lelani Brewer (PacificSource Community Solutions), Charlotte Carver (South Coast Regional Early Learning Hub).

I. Welcome and Introductions

- a. Tara DaVee opened the meeting at 12:01 p.m. CAC members shared their names, pronouns, and affiliations. Guests and staff were asked to share the same information in the chat.
- b. **Public Comment:** Lynne Schwartz spoke about her recent transportation challenges getting to and from some medical (and other) appointments due to limitations of LTD buses and RideSource.
 - Lynne mentioned attempting to schedule a ride through LTD to get to a vaccination appointment, which unfortunately would not get there on time from her work location across town.

- Lynne has been in phone consults with a patient coordinator at PacificSource, who encouraged her to check in with the Lane County Community Advisory Council.
- Lynne's understanding is that RideSource would not be able to accommodate this request because they would need a 2-hr advance notice.
- Lynne used Uber and spent \$16 to get to the vaccination appointment; she took the bus home.
- Lynne also mentioned that getting to and from PacificSource's Silver and Fit class at the YMCA is a challenge. She shared that unhealthy air quality has played a factor in her access to fitness.
- Tara DaVee (CAC Co-Chair/LTD liaison) and Katharine Ryan (PacificSource) offered their contact information to follow up with Lynne.
- Debi Farr put in chat: *I appreciate hearing about this Lynne. Transportation barriers affect Trillium members too and I will send this to our Transportation staff for review.*

II. CAC Approvals

- September Minutes:** Brian Johnson had a correction. On page three, it said morality rate instead of mortality rate. Tara DaVee asked CAC members to vote. The motion passed. Kristin Gustafson abstained from the vote.
- CAC Quarterly Summary:** Tara DaVee asked CAC members to vote. The motion passed.

III. Presentation: CCO Transformation & Quality Strategies

- Katharine Ryan, the Community Health Coordinator with PacificSource CCO, gave a short presentation on the Medicaid Transformation & Quality Strategies (TQS). She said the focus of the work was to eliminate health inequities in Oregon by 2030. TQS would support high-quality care for all members and make advances toward the health transformation and the Quadruple Aim (better care, better health, lower cost, improved provider satisfaction). Goals were set every year for this work to focus on. For their 2022 goals they had Culturally and Linguistically Appropriate Service (CLAS) Standards (with a project in language access), grievance and appeal system (with a project in Non Emergent Medical Transportation), and social

determinants of health (with a project with Connect Oregon). For 2023 they have 13 goals (behavioral health integration; CLAS standards; grievance and appeal system; health equity: cultural responsiveness, oral health integration; member enrollment in patient-centered primary care home: serious and persistent mental illness; social determinants of health & equity; special health care needs: full benefit dual eligible population, special health care needs: non-duals Medicaid population; and, utilization review.

- b. Questions: Kristin Gustafson asked what the process was for picking their yearly goals. Katharine Ryan replied that internally their TQS Team pulled in experts for all topics to inform them on the state of their work. Kristin asked if the data collection was taken directly from patient forms or if it was an outside information pool. Leilani Brewer replied that they got information from the Oregon Health Authority (OHA) enrollment data. They get some information from claims and when services are utilized. Jeanne Savage added that this data collection allows them to pinpoint issues. She hoped that it was being done in a culturally respectful way.

Break – 1:06 p.m. to 1:11 p.m.

IV. RAC Recommendations: Trillium Produce Plus

- a. Debi Farr stated that Trillium Produce Plus was a partnership with FOOD for Lane County (FFLC) that brought high-quality fresh fruits and vegetables and other food items to the community. It helped increase food access for hungry individuals and families. They had locations in clinics, schools, and other areas. The program is available for patients/clients of the TPP sites and at the two public sites, for anyone who needs it. They served 59,122 individuals and served 317,020 pounds of food in 2021. Their 2023 targets were 70,000 people and 400,000 pounds of food. Debi Farr said that they wanted to expand the program into rural communities (South Lane, Florence, and Reedsport specifically) in the future and do more community engagement.
- b. Questions: Tannya Devorak asked if there were any requirements people had to meet for the program, specifically citizenship. Debi Farr replied that the program was available to any clients/patients or community members served by Trillium Produce Plus. There are currently two public sites: The Bethel Farm and the Unitarian Universalist Church. They do not ask

questions about citizenship. Tannya Devorak asked how they spread word of the program. Debi Farr responded that the Bethel School district has provided communications about the program to Bethel families. Char Reavis wanted to know more about how the schools included information in other languages. Debi Farr knew that Bethel provides communication in Spanish.

V. Updates

a. Clinical Advisory Panel Liaisons

Trillium: Chris Hanson said that at the September Trillium Clinical Advisory Panel they talked about the McKenzie Valley fire, rural health care, the Supreme Court ruling on Roe v Wade and its impacts, and the Oregon Echo Network. For their October meeting they had some new members join their group. They talked about data OHA was taking and how this would affect changes to the funding of CCOs.

Lane Community Health Council: Adria Godon-Bynum said that for the Lane CAP they: discussed the social determinants of health for White Bird Clinic; reviewed the ALICE data; held a discussion with physicians on how to make sure they were noting the prescription or recommendation for medication around bed wetting and acne for kids who might be embarrassed; and, provided an update on COVID-19 and Monkey pox.

b. CCO Governing Boards

Trillium: Caity Hatteras said that they continued to make changes necessary to meet community needs. Five internal areas were targeted for expert engagement. Kayla Watford added the five areas in the chat: *collect/analyze data; expert engagement; restructuring governance; education & awareness; and, continued improvement*

Lane Community Health Council: Char Reavis stated that they received a presentation from Live Healthy Lane on the Community Health Improvement Plan. They talked about the barriers to going through the system and the lack of communication between information systems. During their public comment period they heard information on levy measure 2335 which would update the Lane County parks.

c. OHA – OHA Innovator Agent

Awab Al-Rawe shared that there was a 2021 yearly COVID-19 report available on their website for those interested. He mentioned the 1115 Waiver which had been renewed by the Center for Medicare & Medicaid Services as of October 1, 2022. This would provide \$1.1 billion for their health care system. There would be two CAC learning sessions. The first would be on January 20, 2023, from 11:30 a.m. to 1:00 p.m. the second would be February 14, 2023, from 11:30 a.m. to 1:00 p.m. Throughout the end of the year, on the third Thursday of each month, there would be interactive meetings with the OHA Government Relations (GR) team about budget requests.

d. CAC Celebration

Teresa Coppola said that the CAC celebration would be on December 7, 2022, and it would be a hybrid meeting. They were still working on finding a place for the in-person participants. The focus on the meeting would be on the people calling in from home.

VI. Breathing Exercise

Next Steps:

- 1. Staff will amend September CAC minutes based on member feedback.**
- 2. Tara Davee and Katharine Ryan will follow-up with Lynne Schwartz re: transportation challenges.**
- 3. Debi Farr will share the transportation challenges that Lynne Schwartz brought up with Trillium's Transportation staff to review.**
- 4. Debi Farr will check in with school districts that provide TPP (other than Bethel) to find out if they provide translations of the Trillium Produce Plus communications when needed.**

(Minutes recorded by Lydia Dysart)