



*Lane Community Health Council is the governing board of PacificSource Community Solutions - Lane

Lane County (LC) Coordinated Care Organization (CCO) Community Advisory Council (CAC)

Remote Meeting via Zoom

November 27, 2023

12 pm – 2 pm

CAC Members: Tara DaVee (Trillium OHP Representative), Isis Barone (PacificSource OHP Representative), Caity Hatteras (Trillium OHP Representative), Chris Hanson (Trillium Clinical Advisory Panel Liaison), Drake Ewbank (PacificSource OHP Representative), Josephine Williams (PacificSource OHP Representative), Michelle Thurston (Trillium OHP Representative), Silver Mogart (Trillium OHP Representative), Tannya Devorak (PacificSource OHP Representative), Todd Hamilton (Springfield Public Schools), and Brian Johnson (Lane County Public Health).

Attendees: Debi Farr (Trillium Community Health Plan), Jacqueline Moreno (Lane County Public Health), Kayla Watford (Lane County Public Health), Lee Bliven II (Suicide Prevention of Coalition of Lane County), Leilani Brewer (PacificSource Community Solutions), Sadie Baratta (Lane County Public Health), Suzy Kropf (Lane Community Health Council), Charlotte Carver (South Coast Regional Early Learning Hub, Douglas County), Kellie DeVore (PacificSource Community Solutions), Megan Romero (PacificSource Community Solutions), Bob Colabianchi (Orchid Health), Marissa Lovell (Lane County Public Health), Stephanie Griffin (PacificSource Community Solutions), David Butler (Lane Community Health Council Board member), Hunter Nelms (Restored Connections), Lucy Zammarelli (LaneCare), Nena Hayes (Lane County Public Health), Mark Buchholz (PacificSource Community Solutions), Lauriene Madrigal (Lane Community Health Council), Eve Gray (Lane Community Health Council Board member), Diana Pamir Tisdale (Lane Council of Governments, Transcriptionist).

Facilitator: Tara DaVee, CAC Co-Chair

Point Person: Nena Hayes

I. Welcome & Introductions

Kayla Watford announced that the meeting was being recorded.

Tara DaVee led introductions. Attendees introduced themselves and answered a get-to-know-you question.

Tannya Devorak led a breathing exercise.

II. Meeting Minutes and Member Approvals

a. Approval of October 2023, Meeting Minutes

MOTION: Michelle Thurston moved, seconded by Caity Hatteras to approve the October 2023, meeting minutes. **The motion passed unanimously.**

b. CCO CAC Co-Chair role, Representing Trillium Community Health Plan

Tannya Devorak said Tara DaVee's term as the CCO CAC Co-Chair would come to an end in December of 2023. Caity Hatteras had expressed interest in serving as the 2024 CCO CAC Co-Chair representing Trillium until June of 2024.

MOTION: Michelle Thurston moved, seconded by Tara DaVee to approve Caity Hatteras as the CCO CAC Co-Chair Representing Trillium until June 2024. **The motion passed unanimously.**

CAC members thanked Tara DaVee for her work as the CCO CAC Co-Chair.

III. Community Benefit Initiatives (CBI)

a. Trillium Community Health Plan

Debi Farr said Trillium was not ready to make a formal announcement regarding who received CBI Grants but noted that a public announcement would be made soon. Numerous proposals were received, and a scoring process was used to determine the grant recipients.

b. Lane Community Health Council (LCHC)

Lauriene Madrigal spoke about LCHC's process for awarding CBI Grants. This year, LCHC's CBI Grants focused on food insecurity due to many COVID food benefits ending earlier this year. Grant funding was open to black, indigenous, and people of color (BIPOC) organizations and faith-based churches. 10 applications were received. The review process went as follows:

- 1st Review – LCHC staff ensured applicants fit the required criteria. Nine applications moved forward.
- 2nd Review Panel – This panel was made up of seven independent panelists and two CAC members. Seven Applications moved forward.
- LCHC Community Impact Committee – Seven applications moved forward.
- LCHC Board – A vote determined that all seven of the applicants would receive grant funding.

LCHC CBI Grant Recipients

- H.O.N.E.Y., Inc. – 149,000 Dollars
- Food for Lane County – 360,000 Dollars

- Comunidad Y Herencia Cultural – 60,000 Dollars
- Lane County Mobile Public Health – 49,820 Dollars
- Southtowne Rotary Foundation – 6,000 Dollars
- HIV Alliance – 95,000 Dollars
- Black Cultural Initiative – 115,000 Dollars

A total of 834,820 dollars in grant funding was distributed.

IV. Break

Attendees took a 10-minute break from 12:55 pm to 1:05 pm.

V. CCO Breakout Discussion

a. Trillium Produce Plus (TPP)

Debi Farr said TPP was a Trillium social determinants of health project in partnership with FOOD for Lane County (FFLC). TPP brought fresh produce and other food items to the community to supplement SNAP and other food sources. Locations included clinics, schools, and other sites. Trillium's SHARE allocation funded the TPP program. The Trillium 2023 – 2025 SHARE allocation was increased to accommodate rising food costs.

TPP Distribution Target

- Baseline: 34,158 Individuals
- 2022 Target: Maintain Baseline
- Baseline: 223,686 Pounds of Food Distributed
- 2022 Target: Maintain Baseline

TPP served 15,000 households in 2022.

TPP Partners

- Confederated Tribes of the Siletz Indians
- Orchid Health Oakridge, Veneta, McKenzie Bridge
- PeaceHealth Senior Health and Wellness Center
- TransPonder (LGBTQIA+)
- University of Oregon Student Sustainability Center

Tara DaVee said she had heard a lot of positive feedback about the TPP program. She noted that TPP was open to everyone no matter the location. The Extra Helping program no longer served her residential community, and many areas were not being served.

Michelle Thurston said she loved the TPP program because it was greatly needed in the community.

Jessica Hibler said TPP was a great program. She noted that recently there had been a major decline in the amount of food her organization received and acknowledged it was no fault of FFLC. Because many people drive long distances to access TPP food through her organization, they advised people to call ahead of time to inquire about availability.

Michelle Thurston said it would be nice if the produce was fresher and not almost spoiled on the day of pick-up.

Chris Hanson noted he had not seen any TPP locations in south Eugene and he would like to see the program expanded.

Debi Farr said, regarding Tara DaVee's comment about TPP being open to everyone no matter the location, TransPonder was concerned about not having enough food for their community. The Bethel Farm and the Unitarian Universalist Church are public sites and the Bethel Farm has a walk-in cooler, which keeps TPP produce fresh. The reason there was not a TPP program in south Eugene was because the 97402-zip code was the largest population in need. She would share everyone's feedback with FFLC.

b. PacificSource Non-Emergent Medical Transportation (NEMT) Awareness

Megan Romero introduced the topic. She shared that every year, survey data indicates that awareness of the NEMT benefit is relatively low, particularly among the Spanish speaking members. PacificSource is asking for ideas and feedback on how to promote this benefit. The organization is already pretty "flyer-heavy" so creative ideas are appreciated.

Tannya Devorak said that it is more than telling members that the benefit exists. Mailings can go straight to the garbage. Hispanic people are scared to ask for benefits (ie, food benefits). If a child is born here, then they are eligible for benefits like food stamps, but they are too scared to utilize it. They are worried it will compromise their ability to attain legal status in the future. People may not know that transportation can also include reimbursement for gas mileage, not just transportation for people using wheelchairs. Social workers/case workers/clinic staff can ask if members need assistance in getting to appointments. Having someone share information at the English language classes in the Bethel school district would be a way to reach Spanish-speaking parents. Offering the resource is not enough; we need to offer help in actually signing up/accessing resources.

Caity Hatteras asked if the mailing is offered in both languages. Megan said most campaigns and flyers are in English and Spanish. Members receive materials in their selected/preferred language. Megan said flyers in multiple languages are also taken to different community outreach events.

Tannya mentioned that school PTOs (Parent teacher organizations), Family Resource Centers, are a good place to get involved and to share information.

Josephine Williams mentioned having the information on bulletin boards or waiting rooms, for people waiting for the doctor. Hanging things at eye-level. Tannya asked about social media and text messages. Josephine said social media ads could work, but young people will ignore text messages.

Caity Hatteras asked about member orientation, and where things like NEMT support and Flex Funds are advertised. Megan said members receive a member handbook but it is not small/approachable. Caity said a more flashy/more brief mailing would be better. Tannya said we could get peoples' attention by using the phrase, "Free Gas Money!"

Dr. Savage shared the idea to include the information in appointment reminder/confirmation communications (ie email/text). Such as asking, "Click here if you need NEMT." Tannya was not sure how effective that would be for Spanish speaking folks, but thought it was an interesting way to offer the service. Megan said she would look into it.

VI. Updates & Announcements

Kayla Watford noted that the meeting was about 15 minutes behind schedule.

a. CCO Governing Boards

i. Trillium Community Health Plan (TCHP)

In the best interest of time, Caity Hatteras said the TCHP could be emailed to everyone and anyone with questions could contact her. She noted that there was a rising number of members reporting a disability and there would be a stronger priority to address that moving forward.

ii. Lane Community Health Council (LCHC)

In the best interest of time, Suzy Kropf said the LCHCP could be emailed to everyone and anyone with questions about it could contact her.

b. Oregon Health Authority

Kayla Watford noted that there were no innovator agents present at today's meeting. She said a dedicated quarterly meeting would be set for CAC members, CAC support staff, and innovator agents to get together and discuss topics or ask questions in 2024. Attendance would not be required.

c. Community Health Assessment (CHA) and Community Health Improvement Plan (CHP)

Kayla Watford said Leilani Brewer would be transitioning from her role at PacificSource to become the new CHP Project Manager, housed within Lane County Health and Human Services.

Leilani Brewer said her new role would begin the first week of December 2023.

Kayla Watford said Tara DaVee would be part of the first organizing group for the 2024 CHA.

d. CAC PacificSource Member Position Announcement

Open Positions

- Community Advisory Council PacificSource Consumer Member Position – please send interested members to Kayla Watford to learn more. Contact: kayla.watford@lanecountyor.gov
- Lane Community Health Council Community Impact Committee Position – Open to PacificSource consumer members serving on CAC and / or a CAC subcommittee or workgroup. Contact: suzy.kropf@lchealthcouncil.org

e. CAC Training Plan

- January: Review training prep questions; meet in small groups with consultant to develop training plan based on group needs
- February – June: Engage in training sessions

f. CAC Annual Celebration

Nena Hayes said the annual celebration would take place on December 15, 2023, from 11 am – 2 pm. She noted that the location was not secured at this time and that invitations would be sent out soon. To request invitations extending beyond CAC partners, contact Kayla or Nena. The planning team would meet again on Wednesday, November 29, 2023. Anyone welcome to join by Zoom.

VII. Adjournment

Tara DaVee adjourned the meeting at 2:00 PM.