Lane County Coordinated Care Organization (CCO) Community Advisory Council (CAC) Meeting

Remote Meeting via Zoom May 23, 2022 Noon-2pm

PRESENT

CAC Members: Char Reavis (PacificSource OHP representative), Tara DaVee (Trillium OHP representative), Drake Ewbank (PacificSource OHP representative), Michelle Thurston (Trillium OHP representative, Live Healthy Lane Steering Committee), Tannya Devorak (PacificSource OHP representative, Live Healthy Lane Steering Committee), Caity Hatteras (Trillium OHP representative), Chris Hanson, DMD (Trillium Clinical Advisory Panel), Todd Hamilton (Springfield Public Schools), Michelle Hankes (ShelterCare, Live Healthy Lane Steering Committee), Carla Tazumal (Lane County Developmental Disability Services), Robin Virgin, MD (PacificSource CAP), Josephine Williams (PacificSource OHP representative), Roxie Mayfield (PacificSource OHP representative), Silver Mogart (Trillium OHP representative)

Attendees: Kayla Watford (Lane County CCOs, Prevention, *Live Healthy Lane Core Team*), Ken Provencher (CEO PacificSource), Brian Johnson (Healthy Communities, Lane County), Teresa Coppola (Lane County CCOs, Prevention), Senna Towner (Oregon Health Authority, Innovator Agent), Rhonda Busek (Lane Community Health Council, *Live Healthy Lane Steering Committee*), Debi Farr (Trillium Community Health Plan), Katharine Ryan (PacificSource Community Solutions), Courtney Johnston (Trillium Community Health Plan, *Live Healthy Lane Steering Committee*), Demond Hawkins (Trillium Community Health Plan), Leilani Brewer (PacificSource Community Solutions), Cindy Fisher (Capitol Dental Care), Adria Godon-Bynum (Lane Community Health Council, *Live Healthy Lane Core Team*), Mark Buchholz (PacificSource Community Solutions), Jacqueline Moreno (Lane County CCOs, Prevention), Awab Al-Rawe (OHA, Temporary Innovator Agent), Kristiana Rogers (Trillium Community Health Plan)

I. Welcome and Introductions

- **a.** Tara DaVee (Co-Chair) opened the meeting. CAC members shared their names, pronouns, and affiliations, as well as sharing their 'dream' job.
- **b.** Guests and staff were asked to share their name, pronouns, affiliations, and 'dream' job in the chat. Senna Towner introduced Awab Al-Rawe, Ombudsman from OHA who will be serving as Lane's Temporary Innovator Agent while Senna takes time off this summer.
- **c.** There was no public comment.

II. Process: Routine Approvals

a. Approval of Minutes: Michelle Hankes made a motion to approve the April minutes. Michelle Thurston seconded the motion. The April minutes were unanimously approved.

b. CAC Meeting Agreements: Kayla Watford informed the group that since the Health Equity Committee (HEC) meeting was cancelled this month, approving the CAC Meeting Agreements needs to be put off until the June CAC meeting. HEC members are still in the process of finalizing a few of the agreements, including possibly adding the role of 'vibe checker' to meetings. Vibe checker would be someone who can monitor the group dynamics and provide support if things start to feel unsafe in any way. CAC members are asked to review the Draft CAC Meeting Agreements and provide suggestions and feedback to Kayla by Wednesday, June 15th, to be discussed in the next HEC meeting.

III. Updates

- a. Committees/Workgroup
 - i. Rural Advisory Council (RAC) Update: Char Reavis shared that Cindy Fisher is planning to retire in July. Cindy has been working hard to get the Capitol Dental Tiny Mobile Home into rural communities to provide much needed dental care. Cindy says she will continue to work 1-2 days per week while they look for her replacement. She expressed gratitude for the experience of being a part of the RAC and CAC. The group also expressed their appreciation of Cindy's long-standing efforts in this community and wished her a happy retirement!
 - ii. Prevention Workgroup Update: Jacqueline Moreno reminded the group that the Prevention CCO Team and the Workgroup are working on a 10-year anniversary report of the innovative partnership between Lane County Public Health and our Coordinated Care Organizations. They are collecting impact stories, written testimony, quotes, memories, and feedback from our community. Submit your impact story here: https://www.surveymonkey.com/r/LC-CCO-10 They are also hoping to interview people and some interviews might be used in videos. For more information, or to submit photos for the 10-year report, please contact: Jacqueline.Moreno@lanecountyor.gov.
- b. CCO Boards & Clinical Advisory Panels: Kayla Watford asked the group for feedback on the written updates provided before meetings, which include the Committee and Workgroup Updates, the CCO Board Updates, and the Clinical Advisory Panel Updates. People agreed that the bullet points are very helpful and they appreciate having time to read the updates before the meeting. CAC members are welcome to send an email to Kayla if they have any challenges or suggestions regarding the written updates.
- c. OHA Healthier Oregon (or Cover All People): Senna Towner (Lane County OHA Innovator Agent) gave an overview of the Healthier Oregon plan (slides were included in the Agenda Packet). Essentially, OHP coverage will supplement existing federal funding that covers medical emergencies for individuals on CWM (Citizenship-Waived Medical) to provide a full benefit package that covers primary care, behavioral health, prevention, dental, and other services. People 19-25 or 55 and older who are already enrolled in CWM will automatically be moved to Healthier Oregon. They will have full OHP benefits and will be enrolled in Coordinated Care Organizations (CCOs) starting July 1, 2022. Healthier Oregon:

https://www.oregon.gov/oha/HSD/OHP/Pages/Healthier-Oregon.aspx The restricted

age categories were discussed and Senna agreed that the ideal is to eventually include all age groups. Senna also gave an update on the 'redetermination' status. The Federal Public Health COVID Emergency declaration has been extended until October, so nothing will change during the summer. **Redeterminations**: https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/he3956.pdf

IV. CAC Recruitment & Leadership Opportunities

- a. CAC Co-Chair position: Char Reavis's term is coming to an end in June. Since there has been no interest expressed by PacificSource OHP members, we'd like to extend Char's time by six months. This would allow cross-collaboration with new membership who may be interested in a facilitator/leadership role. Char and Tara DaVee have offered to chat with people about this position. Michelle Thurston made a motion to extend Char's position as CAC Co-Chair by six months. Michelle Hankes seconded the motion. The extension of Char's position as CAC Co-Chair for six months was approved.
- b. CAC 2022-2024 Recruitment: Kayla Watford thanked the CAC members for their participation in the Demographic Survey. This will be very helpful in the recruitment process. Recruitment materials have been submitted to OHA for approval. CCO Prevention staff will be interviewing CAC members in June for their overall reflections of the CAC term.

V. 2022 Community Health Improvement Plan Progress Report Summary

Kayla Watford presented a summary on the current status of the Community Health Improvement Plan progress report. The Community Health Assessment was developed 2018-2019 and the Community Health Improvement Plan was developed in 2020. Starting in 2021, the implementation of the Community Health Improvement Plan began. Kayla provided infrastructure updates and details on how the CAC, CAC Committees and Workgroup, and CCOs have addressed each of the three priorities thus far, as well as what to expect in the near future. The final 2022 Community Health Improvement Plan Progress Report will be shared after it is reviewed by the CCOs. CAC members will be asked to approve the report in June.

ACTION ITEMS:

- a. CAC members were asked to review the Draft CAC Meeting Agreements and provide suggestions and feedback to Kayla (<u>Kayla.Watford@lanecountyor.gov</u>) by Wednesday, June 15th, to be discussed in the next HEC meeting.
- b. For the 10-year Anniversary Report on the LCPH-CCO partnership, submit your impact story here: https://www.surveymonkey.com/r/LC-CCO-10 To volunteer to be interviewed or for more information, or to submit photos for the 10-year report, please contact: Jacqueline.Moreno@lanecountyor.gov.
- c. CAC members were invited to send an email to Kayla
 (<u>Kayla.Watford@lanecountyor.gov</u>) if they have any challenges or suggestions regarding the written updates.

- d. Teresa Coppola and Kayla Watford will be interviewing CAC members in June for their overall reflections & clarifying questions.
- e. The final 2022 Community Health Improvement Plan Progress Report Summary will be shared after it is reviewed by the CCOs. CAC members will be asked to approve the report in June.

CAC Networking & Rejuvenation Meeting: Thursday, May 26th (Noon-1pm)

NEXT CAC Meeting: Monday, June 27th (Noon-2pm)

Meeting Schedule

Please contact Teresa Coppola (<u>teresa.coppola@lanecountyor.qov</u>) if you would like to participate in any of the following committees/workgroup:

- Member Engagement Committee NO Meeting in June
- Rural Advisory Committee June 8th, 11am to 12:30pm
- Health Equity Committee June 16th, 11:30am to 12:30pm
- Prevention Workgroup June 21st, 1:30 to 2:30pm