

Joint CAC Minutes
July 27th, 2020

- I. Welcome and Introductions- Caitlynn Hatteras
- II. Updates

- a. RAC- Char Reavis

The RAC reviewed the Trillium Health Equity Plan.

PacificSource demonstrated the consumer app to be used by consumers to access their information.

- b. Prevention- Tara DaVee

Jessica Villeda gave a presentation about the Family Check Up program and how they are helping members during Covid. We also had an update on the School based programs. It is still difficult to know how schools will be functioning next year. The staff is working to find ways to support the schools.

- III. Trillium Health Equity Plan (see attached)

Focus Area 3: CCO Communications and Engagement

Are we talking with the right organizations to ensure we are getting appropriate feedback and obtaining knowledge of the right issues we need to address for our members?

Focus Area 4: Covid Response

In what ways has your CCO supported you accessing quality health care during the pandemic?

Have you experienced any challenges, from your CCO or your care team, in receiving quality care?

IV. CCO Reports

- a. Debi Farr and Amanda Cobb gave the Trillium report. Additional gift cards to rural communities engaging in SDOH/HE initiatives have been distributed. COVID-19 grant program for contracted providers. A total of \$1.5M is available through an application process to providers impacted by COVID through the end of the year.
- b. Rhonda Busek gave Lane Community Health Council report and reported the website for Lane Community Health Council is now live. Lane Community Health Council continues to work with United Way and other community organizations around funding for COVID-19. PacificSource is continuing to assist members with needs and are answering 90% of calls within 30 seconds.

V. Lane County COVID-19 Update

Lane County is seeing an increase in Covid cases. Testing and Contact tracing efforts have increased. Over 123 are trained and available to provide services. Public Health is working with the public schools on re-opening plans.