

\*Lane Community Health Council is the governing body for PacificSource Community Solutions Lane CCO.

## **Lane County Community Advisory Council Notes Summary – October 27, 2025**

12:00 to 2:00 p.m. Hybrid (online and in-person)

### **Attendees:**

- 13 CAC members representing Trillium and PacificSource OHP.
- 4 CAC organizational partners representing Trillium Clinical Advisory Panel, Public Health, Development Disability Services, and Head Start of Lane County.
- 22 staff representing Lane Council of Governments, Public Health, Trillium, PacificSource, Lane Community Health Council, and OHA.
- 4 guests representing the Community Health Improvement Coalition, Florence Area Community Coalition, Lane Transit District, South Coast Regional Early Learning Hub, and the CAC Rural Advisory Committee.

### **1. Welcome and Introductions**

Michelle opened the meeting and welcomed everyone, including members of the Oregon Health Authority (OHA) and guest speakers.

- **Meeting Agreements & Support:**

Kayla shared agreements and a breathing video.

- **Welcome New Members:**

Kayla welcomed new CAC members Genevieve, Jasen (absent), Nick, and Tiffany.

- **Member Bios:**

Kayla shared bios submitted by two CAC members – Val and Genevieve. She encouraged members to volunteer to share in the future as they wish.

- **Public Comment:**

There were no requests to provide public comment.

### **2. Meeting Notes Approval**

The group approved the notes from the last meeting on September 22, 2025. Darci moved and Jessi seconded the motion. The motion passed unanimously.

### **3. CAC Charter Approval**

Kayla focused on the Membership section changes.

- Rural Representation was broadened to include rural and coastal OHP members.
- Definition of youth and advocates for youth were expanded. Age parameters were added.
- Description added to clarify outreach to the five federally recognized tribes in the Lane County CCO's service area.

Discussion:

- Brenda suggested a text correction, which Kayla accepted.
- Group agreed to:
  - Review the Charter again in early 2026 to consider CCO changes.
  - Consider language about representation of individuals from intellectual and developmental disability communities.

The group approved the CAC Charter updates to be shared with the CCO Governing Boards. Jessi moved and Denise seconded the motion. The motion passed unanimously.

### **4. CAC Quarterly Summary – July – September Approval**

The group approved the CAC Quarterly Summary to be shared with the CCO Governing Boards and Clinical Advisory Panels. Chris moved and Tara seconded the motion. The motion passed unanimously.

### **5. Presentation: Family Connects Oregon Program (see attachment)**

Michelle introduced Rowen and Amy to present on Family Connects Oregon, a home-visiting program for families with new babies ([familyconnectsoregon.org](http://familyconnectsoregon.org)). This program is required by the OHA, which asks CCOs to work each year with CACs. The program will celebrate its first year on November 1.

Rowen explained that nurses visit families in their homes and were bilingual. The visits are free, and families can get 1–4 visits depending on what they need. So far, the program has helped 221 families and made 176 referrals to other services. Most families have OHP, and the rest have private insurance. They are thinking about creating an ad campaign to spread the word.

Amy shared three ways the CAC can help:

- Advocate for a standardized referral process for newborns.
- Advocate for increased reimbursement rates for OHP providers. They receive 30% less than private providers.
- Help promote the program in the community.

Discussion:

- Screenings for newborns still happen at McKenzie-Willamette Hospital but not at Riverbend. They still reach out to all families, and they get weekly reports from WIC to find families who qualify for OHP.
- They do not do screenings at Peace Harbor Hospital in Florence because it is too far, but they do make referrals. Most families there are already in long-term services.
- They also refer families to programs like Early Head Start.

## 10 Minute Break

### 6. Presentation: CCO Health Equity Plans

Michelle introduced Demond from Trillium and Megan from PacificSource. They shared updates on the CCO equity plans, which were shaped by CAC feedback from the past few years.

Megan shared that the plans were reviewed with both the CAC and the Health Equity Committee annually. She said this is the sixth year of the community-informed plan. She talked about how different departments and CCOs worked together and how they used an equity lens in their communication. She also described how they collect data, which groups they focus on, their main projects, and how they work with Healthier Oregon members. She said 2026 will be the last year they need to report on this plan, and they will share a final report in November 2026. Even though reporting will end, the work will keep going.

Demond talked about Trillium's focus areas, how they communicate with the community, and how their organization supports this work. He shared information they collect about gender identity, developmental disabilities, leadership training, and cultural competence. He also talked about listening sessions in the southwest region, which included members of their Executive Team.

Questions for CAC members:

- Do you need any specific support during this time of change?
- Are there new or urgent health equity issues in the community you want to share?

- Are there community meetings the equity team should attend?

Discussion:

- The Burrito Brigade has seen a big increase in requests for food boxes — about 100% more — and they are trying to move into a larger space.
- Lane County's Poverty and Homelessness Board is working hard to keep shelter beds available.
- The equity staff could reach out to radio stations like KLCC or KXCR in Florence to share information about their programs.

## **7. Updates & Calls to Action (see attachment)**

### **Intertribal Connection Updates & Opportunities:**

- Brit invited members to participate in a November 18 Webinar: Being an Ally in Indian Country hosted by the Native Wellness Institute and Trillium. He said that OHP members were eligible for attendance stipends (contact Kayla).
- Leilani provided updates about the *Our Journey Planning Circle* which began in 2023. She said a team met to work on cultural appropriateness and connection among tribal and non-tribal community members. She said the next *Our Journey* event would be in March and quarterly thereafter. The next event would have a focus on mental health and would be family friendly.

### **CCO Contract Updates:**

Dominique explained the process of Trillium transitioning 90,000 OHP members from PacificSource to Trillium. She said there was no expectation of any changes in coverage, and the transition may be completed by January 1st but more likely February 1st. She said that members did not need to take any action as the transition would be automatic. She said members would receive new ID cards, and they were collaborating with OHA to ensure a smooth transition. They are holding discussions with providers and new contractors. She added that members would be able to see their current provider until the course of their treatment was completed.

- Jessi asked if there was a definition around course of treatment, for example whether it included massage and acupuncture or whether it was more medically necessary-related. Dominique said she would find out.

- Jessi asked about the timeline for out of network providers to get categorized as in network. Dominique said she would get a timeline about that.
- Caity asked if the transition would be smooth for those members who are dual enrolled. Dominique replied yes but she would check on any specific rules around that.
- Denise asked whether current approved prescriptions would have to be reapproved. Dominique said there were OHA rules around authorized prescription and what the CCO's needed to do. She said she would follow up.
- Dominique shared her e-mail address if members had additional questions.
- Tara thanked Trillium and PacificSource for working together all these years. She said she saw this happen in 2020 and suggested that people use the CAC and the [Ombuds Program](#) as resources.

## **Additional Updates**

Kayla stated that staff were halfway through the data deep dive sessions, and the next one was November the 6th, relating to Access to Health Care.

Written updates included in the agenda packet:

- CAC CHA/CHP Connection Notes (information on HB 2208)
- Clinical Advisory Panel Updates

## **8. Meeting Close**

Michelle thanked everyone. The meeting ended at 2:02 p.m.