



Lane Community Health Council

Lane Community Health Council Board

August 11, 2020

7:00am-9:00am

Virtual Meeting

Minutes

Present: Ms. Meredith Nelson, McKenzie Willamette Medical Center; Mr. Ken Provencher, PacificSource; Mr. John Johnston, Willamette Family Treatment Services; Ms. Valerie Rapp, McKenzie River Clinic; Mr. Ron Hjelm, Community Health Centers; Mr. Tony Scurto, Lane Education Service District; Mr. Kevin Boie, Advantage Dental; Mr. Cliff Hendargo, PeaceHealth Medical Group; Ms. Karen Gaffney, Lane County Health and Human Services; Dr. Christine Kollmorgen, Northwest Surgical Specialists; Dr. Karen Weiner, Oregon Medical Group; Dr. Pilar Bradshaw, Eugene Pediatrics, and Mr. Paul Solomon, Sponsors.

Absent: Dr. Steve Allan, Options Counseling and Family Services.

Guests: Mr. Brian Laing, PacificSource; Ms. Jeanette Simms, PacificSource; Ms. Leah Edelman, Lane County Health and Human Services; Ms. Char Reavis, PacificSource CCO Community Advisory Council; Ms. Jacqueline Moreno, Lane County Health and Human Services; Ms. Jennifer Webster, Lane County Health and Human Services.

Public: Ms. Betty Evans, Praxis Medical Group.

1. Call to Order, Introductions and Welcome, Public Comment

In Dr. Allan's absence, Ms. Gaffney called the meeting to order at 7:05 a.m. Introductions were made. There was no public comment.

2. Consent Agenda

- **Approval of July 14, 2020 Minutes Lane Community Health Council Board Meeting**
Ms. Gaffney presented the minutes from the previous meeting for review and approval. **It was moved and seconded to approve the minutes as presented. The motion passed unanimously.**

3. Lane CCO Dashboard Follow-up

Ms. Simms previously presented the Lane County CCO Dashboard at the June 9, 2020 LCHC Board meeting. As a result of the presentation, questions were asked that required follow-up. Ms. Simms presented follow-up as noted below:

Q: How many CCO members completed OHA's REALD questionnaire for Lane County CCO?

A: At least 60% of the CCO members in Lane County have completed a REALD Questionnaire.

Q: What is the distribution of telehealth services in Lane County? (Information presented was from the July Dashboard. It was noted that data was incomplete due to claims completion rate)

A: The volume of telehealth services was 21,365 in June compared to 7,847 office visits and

1,211 behavioral health visits. In reviewing the 2020 YTD telehealth claims, 48,608 claims were attributed to behavioral health; 20,039 claims were attributed to non-behavioral health; and 204 claims were attributed to dental.

Q: What type of lifestyle demographics are available?

A: Smoking prevalence cessation is an eQCM measure. When PacificSource starts to receive clinical data from provider partners in Lane County, PacificSource will be able to report on this measure as part of the quality reporting for Lane County CCO.

Q: Will the information presented in the other two dashboards be available on a regular frequency?

A: CCO dashboard information will be available monthly and CCO Demographics (Stopgap Dashboard) will be provided quarterly.

Q: What information is available that compares all CCOs?

A: OHA reports that compare CCOs include: Primary Care Spend Reporting; CCO Metrics; Emergency Department Utilization; CAHPS; Monthly Medicaid Population Report; CCO by Gender and Race/Ethnicity for Physical Plan Type; and OR CCO CY20 Rates Comparison. Ms. Simms presented examples of these reports.

Ms. Simms will provide a copy of the slide presentation to Ms. Busek for distribution to the Board after the meeting.

4. Lane County Prevention Program Update

Ms. Moreno presented information related to the Lane County CCO Prevention Program. The Lane County CCO Prevention Program is funded by Trillium Community Health Plan CCO and PacificSource Community Solutions Lane County CCO. As a result of COVID-19, some programs including tobacco treatment trainings are on temporary hold but most programs have transitioned to either a remote or online delivery model including Quit Tobacco in Pregnancy, Family Check-up, Triple P, and NAPSACC.

The school-based programs are facing challenges due to schools transitioning to online learning. School-based programs include: the CATCH program, an obesity prevention program; Botvin Life Skills Training program; and Sources of Strength, a new program for mental health and suicide prevention. Because schools are transitioning to online learning, this is contributing to staff's uncertainty of schools' current interest, capacity, and feasibility of continued use of programs. All programs either have online compatibility or are being transitioned to online. PBIS (Positive Behavioral Intervention Support) is a new program to provide professional development opportunities to school staff and will be available online.

Ms. Moreno further noted that school closures have affected families with the extent unknown. There is concern related to short- and long-term impacts on children, parents, and caregivers. A portion of the prevention portfolio of programs includes mental health promotion programs for families. These programs align with the Community Health Improvement Plan work. These programs are evidence-based and reduce parental stress, mitigate the effects of ACES (Adverse Childhood Experiences) and improve family functioning and relationships. Data from Family Check-up visits suggests that these programs may impact utilization of health services leading to reduction in number of emergency and urgent care visits.

Ms. Moreno reported on the Triple P Parenting Program which provides intensive support to parents. This program has transitioned online and is a self-paced parenting course. Participants complete surveys which assess how their skills and child(ren)'s behavior has changed after participating in the Triple P program, compared to before their participation in the Triple P program.

Based on surveys received, there was notable improvement in knowledge, positive relationships, positive discipline, personal adjustment and child behavior.

Mr. Boie noted that there are mandated screenings that occur and suggested that this could be an opportunity to connect children to these programs discussed today. Mr. Scurto responded that the school districts are looking for these types of opportunities and he will follow-up.

Ms. Gaffney requested Ms. Moreno to further elaborate on the Sources of Strength Program. Ms. Moreno noted that the Sources of Strength Program is a national program with a focus on mental health promotion and suicide prevention which targets high school to middle school age children. Sources of Strength is a peer to peer program. This program focuses on students that are representative of school demographics and social environment. These students are then trained as health promotion peers. Dr. Bradshaw noted that the highest potential for success would be linking these programs to online learning platforms. Ms. Gaffney noted that the Prevention Program is meeting with the local school districts frequently. Those meetings would be great opportunities to further discuss these programs.

Mr. Solomon inquired about the funding mechanism for these programs through both CCOs. Ms. Moreno noted that the cost of the program is budgeted across the program and both CCOs participate in the funding through a pmpm payment.

5. Finance Committee Update

- A. LCHC June 2020 Financial Report: Mr. Boie presented the Lane Community Health Council Financial Statements and Supplementary Information for the month ended June 30, 2020 and the period from January 1, 2020 through June 30, 2020. Mr. Boie noted that the Finance Committee reviewed the preliminary report and after discussion, adjustments were made. Mr. Boie presented the Financials Statements and Supplementary Information reflective of these adjustments. **It was moved and seconded to approve the Lane Community Health Council Financial Statements and Supplementary Information for the month ended June 30, 2020 and the period from January 1, 2020 through June 30, 2020 as presented. The motion passed unanimously.**
- B. Quality Pool Workgroup: Mr. Boie reported that the Oregon Health Authority has made the decision to extend the Quality Pool Program Withhold suspension through the end of December, 2020. The Quality Pool Workgroup was reconvened to determine an allocation model for the Quality Withhold Suspension for the time period of July, 2020 through December, 2020. The workgroup unanimously proposed the following allocations:

Provider Type/Program	Percentage
Primary Care	46%
Specialty Care	8%
Behavioral Health	17%
Oral Health	5%
Hospital	8%
Community Services	7%
Prevention Program 2021	9%

It was moved and seconded to approve the proposed allocation as recommended by the Quality Pool Workgroup for the Quality Program Withhold Suspension for the time period of July, 2020 through December, 2020. The motion passed unanimously.

- C. Community Benefit Initiative Workgroup: Ms. Nelson reported that the Community Benefit Initiative Workgroup met July 24, 2020. The workgroup members include Meredith Nelson

(Chair), Kevin Boie, John Johnston and Char Reavis (CAC member). At the request of the Quality Pool Workgroup, the scope of the Community Benefit Initiative Workgroup was expanded to be inclusive of Quality Pool Program funding for community services in addition to community benefit initiative funding. As a result of the expanded scope, the group agreed to change its name to the "Community Impact Workgroup" and will be reporting out as such moving forward. Ms. Nelson reported that the group discussed the opportunity to combine the July 2020 Quality Pool Program Community Services funding with the 2020 Community Benefit Initiative funding to maximize the impact of the Community Benefit Initiative funding. It was agreed by the workgroup to present the combination of funding to the Quality Pool Workgroup for a joint recommendation. Ms. Nelson reported that the Quality Pool Workgroup agreed to make a joint recommendation with the Community Benefit Initiative Workgroup. **It was moved and seconded to approve the joint recommendation from the Quality Pool Workgroup and the Community Benefit Initiative Workgroup to combine the July 2020 Quality Pool Program Community Services funding with the 2020 Community Benefit Initiative funding to maximize the impact of the Community Benefit Initiative funding. The motion passed unanimously.** Ms. Nelson noted that the areas of focus for this funding is HIV Alliance Needle Exchange Program by direct contribution and housing education and case management opportunities through an informal application process. Ms. Gaffney reminded the Board that these areas of focus were approved at the July 14 2020 Board meeting. Ms. Nelson further reported that Ms. Reavis reported the areas of focus at the July Community Advisory Council meeting and the Community Advisory Council did not have concerns.

6. Clinical Advisory Panel

Mr. Johnson report that the Clinical Advisory Panel (CAP) met on August 5, 2020. Dr. Mark Buccholz, PacificSource Lane County CCO Medical Director was introduced to the committee. There were several presentations related to Social Determinants of Health screening tools. Mr. Johnston further reported that Ms. Pauline Martin will be stepping down from the behavioral health co-chair position of the CAP and will be remaining on the committee as a member. The committee recommended that Mr. John Johnston be approved by the Board as the behavioral health co-chair of the Clinical Advisory Panel. **It was moved and seconded to approve John Johnston as the behavioral health co-chair of the Clinical Advisory Panel. The motion passed unanimously.**

7. Community Advisory Council

Ms. Reavis reported that the areas of focus of Community Benefit Initiative funding for the HIV Alliance Needle Exchange Program by direct contribution and housing education and case management opportunities through an informal application process were presented to the Community Advisory Council (CAC). The PacificSource consumer members of the CAC have been seated and will be formally introduced at the August CAC meeting. PacificSource consumer members include three new members and five returning members. One PacificSource consumer member will also be joining the Rural Advisory Council.

Ms. Reavis further noted that she and Ms. Busek met with Ms. Shawn Murphy from Laurel Hill to further discuss rural area needs and other areas of need related to social determinants of health. Ms. Reavis noted that potential opportunities for collaboration were discussed.

Ms. Busek reported that Kevin Boie, Jocelyn Warren, John Johnston and Karen Gaffney participated on the PacificSource Lane County CCO Selection Committee for the CAC interviews. The Selection Committee interviewed the three new consumer members and two community members. The completion of this process met OHA timeline and requirements for the Lane County Joint CAC for PacificSource Community Solutions Lane County CCO and Trillium Community Health Plan.

8. Operational Update

A. United Way Update:

Ms. Busek reported that the funding to the United Way COVID 19 funds has been completed. The total amount contributed to the fund was \$498,379.07. Ms. Busek noted that there was a listing of the final awards for the 2020 Respond, Recover, Reimagine Awards included in the Board meeting packet. Ms. Busek recognized the participation of Mr. Scurto and Ms. Rapp as part of the grant review panel for United Way.

B. HR Policy:

Ms. Busek presented the Lane Community Health Council Employee Paid Time Off and Holiday Time Off Policy. Ms. Busek noted that the initial policy was included as a deliverable in the Employment Agreement of the Executive Director. Moving forward, any employee related policies will be viewed as operational activity and will be approved by the Executive Director. It was moved and seconded to approve the Lane Community Health Council Employees Paid Time Off and Holiday Time Off Policy for. The motion passed unanimously.

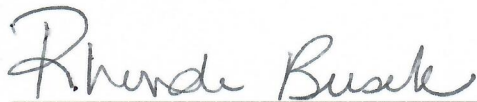
C. Membership:

Mr. Laing reported that current membership for PacificSource Community Solutions Lane County CCO is approximately 65,400 members. PacificSource customer service staff continue to answer 90% of phone calls received in less than 30 seconds and claims processing time remains within target. Ms. Gaffney asked about the statewide Oregon Health Plan Numbers – are they stable or is Lane County seeing more members? Mr. Laing reported that the numbers appear to be stable. Mr. Provencher noted that there has been slow stable growth in other PacificSource CCOs.

9. Adjournment

Ms. Gaffney noted that the next LCHC Board meeting is the day after Labor Day. Members confirmed attendance is planned. There being no further business, meeting was adjourned at 8:45 a.m.

Respectfully submitted



Rhonda J. Busek
Executive Director and Secretary