



## Lane Community Health Council

### Lane Community Health Council Board

August 9, 2022

7:00am-9:00am

Virtual Meeting

Minutes

**Present:** Dr. Steve Allan, Options Counseling and Family Services; Ms. Meredith Nelson, McKenzie Willamette Medical Center; Dr. Kevin Modeste, Northwest Surgical Specialists; Cliff Hendargo, PeaceHealth Medical Group; Ms. Tannya Devorak, PacificSource Community Advisory Council; Mr. Tony Scurto, Lane Education Service District; Dr. Patrick Luedtke, Lane County Health and Human Services; Dr. Vipul Lakhani, Oregon Medical Group; Ms. Char Reavis, PacificSource Community Advisory Council; Dr. Pilar Bradshaw, Eugene Pediatrics; Ms. Eve Gray, Lane County Health and Human Services; Dr. Robin Virgin, Peace Health Medical Group.

**Absent:** Mr. John Johnston, Willamette Family Treatment Services; Mr. Ken Provencher, PacificSource; Ms. Kristin Soto, Capitol Dental Care.

**Guests:** Dr. Catherine York, Women's Care; Ms. Erin Fair Taylor, PacificSource; Ms. Jaime Cosci, PacificSource; Ms. Kayla Watford, Lane County Health and Human Services; Ms. Jacqueline Moreno, Lane County Health and Human Services; Mr. Awab Al-Rawe, Oregon Health Authority.

**Staff:** Ms. Rhonda Busek, Lane Community Health Council; Ms. Adria Godon-Bynum, Lane Community Health Council; Ms. Suzy Kropf, Lane Community Health Council.

#### 1. Call to Order, Introductions and Welcome, Public Comment

Dr. Allan called the meeting to order at 7:10a.m. Introductions were made. Dr. Allen presented the revised agenda for the August 9, 2022 Lane Community Health Council Board for approval. **It was moved and seconded to approve the revised agenda as presented.** There was no public comment.

#### 2. Nominating Committee

##### ○ Board Term Renewals:

- **Lane County Health and Human Services Position:** Dr. Bradshaw presented Ms. Eve Gray for renewal for the Lane County Health and Human Services position. **After discussion, it was moved and seconded to approve the reappointment of Ms. Eve Gray to the Lane County Health and Human Services Position. The motion passed unanimously.**
- **PacificSource Community Solutions Lane County CCO Consumer Advisory Council Position:** Dr. Bradshaw presented Ms. Char Reavis for renewal for the PacificSource Community Solutions Lane County CCO Consumer Advisory Council Position. **After discussion, it was moved and seconded to approve the reappointment of Ms. Char Reavis to the PacificSource Community Solutions Lane County CCO Consumer Advisory Council Position. The motion passed unanimously.**

- **New Member**
  - **Peace Health Medical Group Position:** Dr. Bradshaw presented the application of Dr. Robin Virgin for the Peace Health Medical Group Position. Ms. Bradshaw noted that Mr. Cliff Hendargo has been serving in the Peace Health Medical Group Position as interim until a local representative could be identified. Dr. Bradshaw appreciated Mr. Hendargo for his service in the interim. **After discussion, it was moved and seconded to approve the appointment of Dr. Robin Virgin to the Peace Health Medical Group Position. The motion passed unanimously.**
- **Updates**
  - **Behavioral Health Clinician Position:** Dr. Bradshaw reported that the Behavioral Health Position terms in 2022. Mr. John Johnston currently holds the position and is on medical leave. Ms. Busek will be working with Mr. Johnston regarding next steps.
  - **Specialty Provider Position:** Dr. Bradshaw reported that Dr. Kevin Modeste currently holds the Specialty Provider Position that will term in 2022. Dr. Catherine York has been identified to assume the position for the next term. Dr. York is currently in the application process and is expected to be presented at the September meeting. Dr. Bradshaw appreciated Dr. Modeste for his service.
  - **Clinical Advisory Panel Member:** Dr. Bradshaw presented the application of Dr. Laura Sanderson, Oregon Medical Group for membership on the Clinical Advisory Panel. **After discussion, it was moved and seconded to approve the appointment of Dr. Laura Sanderson as OMG Representative to the Clinical Advisory Panel. The motion passed unanimously.**
- **Rural Community Position Update:** Ms. Busek reported that she is engaging in conversations with South Lane Mental Health regarding the Rural Community Position. Ms. Busek will report back at the September LCHC Board meeting.

### 3. Consent Agenda

The consent agenda was moved and approved with the following actions:

- **Approval of June 14, 2022 Minutes Lane Community Health Council Board:** Dr. Allan presented the minutes from the previous LCHC Board Meeting for review and approval. **It was moved and seconded to approve the minutes as presented. The motion passed unanimously.**
- **LCHC Financials:** No questions or discussion.
- **CCO Director Report:** No questions or discussion.
- **PacificSource Care Coordination Report:** Dr. Allan presented the PacificSource Care Coordination Report for review and approval. **It was moved and seconded to approve the PacificSource Care Coordination Report as presented. The motion passed unanimously.**

### 4. Community Impact Committee

Mr. Scurto reported the recent activities of the Community Impact Committee:

- **CBI Distribution:** The Community Impact Committee discussed the CBI Distribution. The funding is expected to be approximately \$460,000. It was agreed that funds would be distributed through a direct contribution process. Current organizations and projects being considered include:
  - **HIV Alliance:** The funds will support clients accessing HIV Alliance's harm reduction programs in Lane County as well as the broader community.
  - **Lane School:** The funds will support continued provision of intensive interventions and supports to students with social, emotional, and/or behavioral needs that have impacted a student's ability to find success in their home school.
  - **Community Sharing in Cottage Grove:** The funds will support the Lunch Backpack Program through provision of backpacks and meals for approximately 300+ students.

- Kids First: The funds will support the provision of intervention and advocacy services for over 650 children from across Lane County who suffer some type of abuse, including those who suffer multiple types of abuse. Possible funding would be for victim advocate time conducting initial screenings etc.; gift cards for gas/food to promote participation; books for therapy library; and trauma symptom checklist screenings.
  - Relief Nursery: The funds will support Kindergarten readiness and preschool programs.
  - Transponder: The funds will support a Gender Affirming Voucher Program.
- FUSE Program: The group discussed funding of the Lane County FUSE Program which is administered by Lane County and engages individuals who are experiencing homelessness and are the highest users of the crisis services such as the emergency room, jail, emergency transport and police. By connecting individuals to supportive services and housing, the target population becomes more stable and is less likely to utilize crisis services. After discussion, it was agreed to commit \$100,000.00 to fund the FUSE Program. It was further agreed that the funds would be taken from the QIM Funding before distribution of the QIM Funds.
- QIM Distribution: The group discussed QIM Distribution. It was agreed that the QIM distribution process would be a grant process as it relates to the Community/SDOH distribution. Priority areas recognized for the grant will be youth behavioral health, behavioral health workforce, and mobile primary care. Additional credit will be given to those applications that address marginalized communities.

## 5. Finance Committee Update

- **QIM Workgroup**: Ms. Busek reported that the Quality Metrics Committee requested that the Clinical Advisory Panel (CAP) review percentage appropriation by Provider Type for the 2021 COVID-19 Emergency Outcome Tracking (EOT) Measure to inform the distribution of the 2021 Quality Metrics Funding as it related to the distribution. The CAP recommended the following appropriations: 50% Public Health, 40% Primary Care, 5% Specialty/OBG, and 5% Behavioral Health. The recommendation was approved by the Quality Metrics Committee and Finance Committee. **It was moved and seconded to approve the recommendation as presented. The motion passed unanimously**
- **PacificSource Financials**: Ms. Fair Taylor reviewed the May 31, 2022 Lane CCO Finance Report. Ms. Fair Taylor reported that the May financials report a year-to-date operating income of \$13.7M, ahead of the budgeted amount of \$5.2M. This includes \$6.6M of positive adjustments related to 2021. Expenses related to COVID-19 treatment and testing has been approximately \$4.9M of which \$2.1M is in hospital claims. There was \$745k reserved for larger cases this month with no estimated reinsurance recovery. Ms. Fair Taylor further noted that the current financials are running over budget in a few areas mostly related to COVID-19. Ms. Fair Taylor further reviewed the May 2022 Financial Results on a Per Member Per Month Basis (PMPM). It was noted that the membership continues to increase. Ms. Fair Taylor reviewed Claims Expense information including Paid and Accrued & IBNR. Ms. Fair Taylor further reviewed the Prior Year Adjustments to 2022 Financials including Incentives, Withholds and Adjustments. Ms. Fair Taylor reviewed a Trailing 12 Month Results report which provides a look back and indicates ebbs and flows of seasonality. Ms. Fair Taylor reviewed a Withholds report. The CCO has set aside reserves for estimated provider withholds, provider incentive payments and other items with OHA. Details of balances for the various liabilities as of May 31, 2022 compared to December 31, 2021 was included in the report. Estimated Risk Withholds, Quality Incentive Bonuses, and Other Reserves were reviewed. Ms. Fair Taylor reviewed Membership and noted it was running slightly over budget due to the continuation of the State Emergency in which redeterminations are not being done. It was initially expected that the State of Emergency and redeterminations would be reinstated which could affect

membership. Ms. Fair Taylor further discussed the JMA Shared Savings. The 2022 JMA Shared Savings is currently estimated to be \$1.2M. Ms. Fair Taylor reviewed Emergency Department Visits and Inpatient Admit Rates for Lane CCO. Ms. Reavis inquired if the data could be reviewed to determine the percentage of ED visits in rural areas vs urban areas and reasons for visits. Ms. Fair Taylor will check with staff at PacificSource to see if a report can be created. If possible, the report will also include time of day of the visits.

## **6. History of Prevention Funding**

Dr. Patrick Luedke provided information related to the History of Prevention Funding. Prior to implementation of CCO 1.0, Opportunity Events were held at LCC. An ACO Steering Committee was established including individuals who had attended the opportunity events. The Oregon Legislative Session 2012 formalized components of the CCO model including the Transformation Quality Strategy Plan (TQS). It was agreed that Tobacco Cessation, Obesity, and Immunizations should be priorities included in the TQS.

The ACO Steering Committee evolved into the Trillium Community Health Plan CCO Board. The TQS Plan was forwarded to the Trillium Community Health Plan for consideration and funding. The plan presented included the creation of Lane County Health and Human Services positions to focus on the prevention aspects of the TQS including Tobacco Cessation, Obesity, and Immunizations. The Trillium Community Health CCO Board agreed to fund the prevention program at \$1.33ppm. The agreement remains in effect today and includes PacificSource Community Solutions Lane County CCO through the Lane Community Health Council. Dr. Luedtke further noted that the prevention program and related state requirements are included in the CCO contract. It was noted that it will be important to have something in place to look to the future horizon for health care and to have systematic ways to look at the future horizon and financing. Ms. Reavis noted that consumers could have an important voice in these conversations. Dr. Luedtke further noted that today's CCO environment in Lane County is different than when the CCOs began. Ms. Nelson suggested that a review and cost analysis of the current \$1.33 ppm rate to see if the ppm is still the correct number for funding. It was further suggested that the CAC consider current barriers to preventative care for members. A future agenda item to discuss broader prevention strategies was also suggested.

## **7. PacificSource Care Coordination Report**

Ms. Cosci presented the Care Coordination Report for Lane CCO. Ms. Cosci reviewed available programs including:

- Care and Community Coordination which is SDoH focused; brief clinical interventions.
- Intermediate Care Management, which is longer term, comprehensive care management support.
- Intensive Care Coordination (ICC) which is longer term care management; contract mandated timelines and actions including high levels of required member/provider engagement.

The Care Management Teams are composed of Member Support Specialists who work with members to remove roadblocks that get in the way of receiving needed care and Care Managers that are specially trained Nurses and Behavioral Health Clinicians who provide clinical support and advocacy in the most complex cases. Screenings are done before referral. Members are referred to care management in several ways including warm transfers from outreach, members themselves, providers, community agencies and internally from other departments. Completion of the initial screening directs the member to the proper level of intervention for care management. The care management level may be adjusted if the clinical staff feels that the member would benefit from a different approach.

Ms. Cosci provided an overview of the Care Coordination Report. She noted that OHA requires CCOs to submit biannual data regarding care coordination including discrete data and

data regarding race, ethnicity, language and disability. The report focuses on the ICC population and covers January 1-June 30, 2022. Components of the report include Care Coordination Data, REALD Data and Narrative. The Data includes the following: 100% of eligible members assigned to a RN or Behavioral Health Care Manager within three business days; 98% of prioritized members are assessed within required timeframes; and 99% of referrals are responded to within one business day. The Care Coordination Plan has several goals:

- Continue building relationships with community partners and seek out new opportunities.
- Provide ongoing data-driven outreach, human intelligence responses and nimbly adapt to environmental and health advisories.
- Respond to the Behavioral Health access challenges by providing network steerage, advocacy and support through the Behavioral Health Access Team.
- Implement the new Transformation and Quality Strategy Plan for members with Special Healthcare needs through innovative partnership with FQHCs to address poorly controlled diabetes in targeted populations including members facing housing insecurity.
- Facilitate Member Support Specialists to obtain THW certification.
- Strategize Flexible Fund Budget and criteria for 2023 and forward.

Ms. Cosci reminded the Board that the Care Coordination Plan was approved in the consent agenda at the beginning of the meeting. The next report is due March 1, 2023 for the period of July 1 – December 31, 2022.

#### **8. Future Meetings**

Ms. Busek reported that the September meeting is scheduled to be held in person at PacificSource. Ms. Busek will send out an e-mail to determine number of “in-person” attendees and virtual attendees for planning purposes.

#### **9. Community Advisory Council**

Ms. Devorak reported that each June, the CCOs are required to complete two reports in collaboration with the CAC: an annual demographic survey/report and a Community Health Improvement Plan progress report. Results from the demographic report inform the CAC’s efforts to engage members from all backgrounds including individuals who may be experiencing health care inequities. The Community Health Improvement Plan Progress Report includes an overview of Lane County’s shared Improvement Plan and the indicators chosen to measure progress on the community’s identified health priorities. This summer, CAC members have been meeting with Lane County’s CCO Prevention Team to share their experiences serving on the CAC and to reflect on the impacts the CAC’s Health Promotion and Prevention efforts have had on the community over the years. This summer, the CAC also began outreach efforts for the 2022-24 term. For this recruitment cycle, the CAC has: 2 open PacificSource OHP Member positions; 1 open Human Services Partner position; and various CAC committee/workgroup opportunities. In July, new members were introduced for the CAC’s designated 2022-2024 positions:

- i. Brian Johnson will serve as the Lane County CAC representative, position previously held by Jocelyn Warren
- ii. Dr. Lane Gee-Gott will serve as the PacificSource Clinical Advisory Panel Liaison, position previously held by Dr. Robin Virgin.

- iii. In addition, there is an opportunity to partner more closely with the Confederated Tribes of Siletz Indians through the CAC's long-standing partnership with Jessica Hibler.

The CAC's quarterly summaries for April through June were shared in the Board packet.

**10. Clinical Advisory Panel (CAP)**

Dr. Virgin reported that Dr. Lana Gee-Gott is the new CAC Liaison from the CAP to the CAC. Ms. Cheryl Cohen, PacificSource, provided a presentation on the PacificSource Workforce Plan to the Clinical Advisory Panel. The plan will be focusing on culturally and linguistically responsive care and partnering with the Behavioral Health Advisory committee to discuss behavioral health needs. The CAP provided a recommendation to the Quality Metrics Committee related to COVID EOT that was approved earlier in the Board meeting as part of the Finance Committee report. Dr. Buchholz confirmed that PacificSource is not meeting current goals for pediatric vaccinations primarily due to missed childhood visits. The CAP has formed a Workforce Wellbeing subcommittee that will begin focusing on staff burnout.

**11. Adjournment**

There being no further business, the meeting was adjourned at 9:10am.

Respectfully submitted



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Rhonda J. Busek  
Executive Director and Secretary