



*Lane Community Health Council is the governing board of PacificSource Community Solutions - Lane.

Lane County Coordinated Care Organization (COO) Community Advisory Council (CAC)

Remote Meeting via Zoom

January 23, 2023

12 pm – 2 pm

CAC Members: Co-Chair Tara DaVee (Trillium OHP representative), Co-Chair Char Reavis (PacificSource OHP representative), Caity Hatteras (Trillium OHP representative), Silver Mogart (Trillium OHP representative), Drake Ewbank (PacificSource OHP representative), Kristin Gustafson (PacificSource OHP representative), Chris Hanson (Trillium Clinical Advisory Panel Liaison), Brian Johnson (Lane County Public Health), Michelle Thurston (Trillium OHP representative), Sheila Wegener (OR Dept of Human Services), Todd Hamilton (Springfield Public Schools), Lana Gee-Gott, MD (PacificSource Clinical Advisory Panel Liaison), Carla Tazumal (Lane County Developmental Disability Services), Jessica Hibler (Confederated Tribes of Siletz Indians), Val Haynes (Head Start of Lane County), Mary Ann Wren (Advantage Dental), Tannya Devorak (PacificSource OHP representative), Isis Barone (PacificSource OHP representative)

Attendees: Teresa Coppola (Lane County Public Health), Kayla Watford (Lane County Public Health), Senna Towner (Oregon Health Authority), Katharine Ryan (PacificSource Community Solutions), Courtney Johnston (Trillium Community Health Plan), Jacqueline Moreno (Lane County Public Health), Sadie Baratta (Lane County Public Health), Suzy Kropf (Lane Community Health Council), Lucy Zammarelli (LaneCare), Lee Bliven II (Trillium OHP representative), Grace Jelks (Lane Council of Governments, Transcriptionist), Tom Cogswell (OHA Transformation Center), Kristinia Rodgers (Trillium Community Health Plan), Lisa Hernandez (PacificSource Community Solutions), Leilani Brewer (PacificSource Community Solutions), Stephanie Cameron (Restored Connections Peer Center), Marissa Lovell (Lane County Public Health), Debi Farr (Trillium Community Health Plan), Ola Adeniji (Lane County Public Health)

Facilitator: Tara DaVee **Support Person:** Teresa Coppola

I. Welcome and Introductions

- a. Co-Chair Tara DaVee opened the meeting and introduced members.
- b. A special welcome went out to
 - i. Our newest CAC member, Isis Barone, who is a PacificSource OHP representative.
 - ii. Tom Cogswell from OHA's Transformation Center.
- c. Tara reminded attendees that our shared meeting agreements were included in the agenda packet. Teresa introduced herself as 'support person' for this meeting.
- d. Tara asked if there was any public comment. There was none.

II. Routine Approvals

- a. **November minutes:** Char Reavis moved to approve the November CAC minutes, Michelle Thurston seconded, and motion passed.
- b. **Quarterly Summary:** Mary Ann Wren moved to approve the 4th Quarterly Summary from 2022. Silver Mogart seconded, and motion passed.

III. Community Advisory Council (CAC) Overview and Discussion

- a. **Review of the CAC in Lane County (slides attached):** Kayla Watford reviewed Lane County's unique shared CCO and CAC model. The CAC helps to ensure that the work of Coordinated Care Organizations (CCOs), which provide Medicaid services to OHP members, are equitable and accessible. CAC members include OHP consumers from Trillium Community Health Plan and PacificSource Community Solutions, and community-based partners. Staff from both CCOs, Lane County Public Health Prevention team, and Lane Community Health Council help to support members and work of the CAC. Suzy Kropf reviewed the role of the Lane Community Health Council (LCHC), an independent non-profit that focuses on supporting the CAC and Lane County's shared Community Health Assessment (CHA) and Community Health Improvement Plan (CHP). LCHC is the governing body for PacificSource Community Solutions. The Oregon Health Authority (OHA) holds the CCO contract with PacificSource Community Solutions. The role of LCHC is to guide the design and implementation of strategic initiatives to support the CCO. The

CAC's primary duties are to identify and advocate for preventative care practices, oversee the Community Health Assessment (CHA) and adopt the Community Health Improvement Plan (CHP). The CAC also reviews CCO spending on social determinants of health and equity. The Communication Structure is made up of OHP representatives that serve on each CCO governing board and Live Health Lane's CHA/CHP Steering Committee. The 2021 – 2025 Community Health Improvement Plan outlines priorities and strategies for reaching current goals. Tannya Devorak shared a summary of the Steering Committee's 2022 accomplishments included in the CAC quarterly summary. Tara DaVee and Char Reavis reviewed the 2022 CAC Focus Areas, which included: access to ADA; culturally and linguistically appropriate services; food security; pharmacy and prescriptions; transportation; behavioral health providers; and, limitations for individuals with citizen-waived medical. Jacqueline Moreno reviewed 2022-2024 prevention work, which included: tobacco prevention and cessation; empowering kids to be healthy through school-based nutrition and activity programs; mental health promotion; sexually transmitted infection prevention; and, sexual health promotion programming. Kayla Watford discussed funding options that support these programs, including Supporting Health for All through Reinvestment (SHARE), Community Benefit Initiatives (CBI), and Lane County Prevention Programs.

- b. **Discussion:** Members discussed the importance of the CAC voice in CCO decision making. Comments included the difficulties of smaller rural jurisdictions being overlooked during the decision making process; feeling heard on issues that eventually come to fruition; making sure everyone knows that they are in a safe space to discuss ideas and are encouraged to speak up because there is no bad or wrong idea; not all ideas are viable and some have to be re-worked in order to be successful; appreciation for the application review process to ensure available funds are being allocated appropriately to help the community; and, inquiries for more information about funding sources and the approval process. Other comments included interest in learning more about identifying issues and

focus areas, the process behind the decision making for prioritizing projects for funding, and making sure the accessibility in rural areas is factored into decision making.

IV. Break

V. Networking, Leadership, & Training Opportunities

a. Buddy System

- i. Kayla Watford expressed appreciation for all the new CAC and sub-committee members who are joining in the work this year! She spoke about rolling out a CAC Buddy System! For members who are interested, this is an opportunity to connect, ask questions, and learn from each other.
- ii. Staff will be assigning buddies at random for those who wish to participate. If you do not wish to participate in the buddy system this year, or if you have questions/concerns about this opportunity, please let Kayla know in the chat, or by email.

b. Co-Chair & Co-lead Roles & Resources

- i. Teresa Coppola said there are a number of PacificSource OHP member leadership vacancies. Members who are interested are encouraged to let Kayla and Teresa know. Staff would like to provide space to learn more about these opportunities and hear from CAC members who have served in these roles.
- ii. Kayla and Teresa will be reaching out to PacificSource OHP members to schedule a time for those who would like to learn more.

c. 2023 Training & Shared Learning

- i. Teresa Coppola informed the group that she will be adding a 'Featured Training' section to the Resources and Opportunities emails that go out bi-monthly. She also let the group know that there is a training budget this year, and staff will be compiling some training options for review/prioritization. If anyone has suggestions on specific trainings, please send them to Teresa (Teresa.coppola@lanecountyor.gov).

VI. Updates

- a. Jacqueline Moreno informed the group that she, Tara and Char, will be presenting the 10-year report to the Board of Health and the Board of County Commissioners meeting on February 7th. Members were encouraged to attend the meeting or view the webcast.
- b. Caity Hatteras gave an update on the Trillium Community Health Plan Board meeting on January 9th. The 10-year report was presented. There was an overview of CCO methodology and approval for the different funding sources through SHARE. There was also a presentation on the CBIs. The next meeting will be March 13th.
- c. Tannya Devorak gave an update on the Lane Community Health Council meeting on January 10th. PacificSource members attended the January board meeting to share their experiences and specific challenges navigating the CCO system. Tannya highlighted that advocating for the same benefits and opportunities is very different based on cultural experiences.
- d. Senna Towner presented a monthly update from the Oregon Health Authority. Highlighted this month is the ending of continuous OHP eligibility, which was in effect during the COVID emergency, and eligibility will be re-determined beginning April 1st. The SNAP emergency assistance will end with the February 2023 issuance. Members were encouraged to reach out with questions and concerns about the new legislation affecting OHP benefits or any information presented at today's meeting.

VII. Breathing Exercise – 1:58 to 2:00 PM

- a. Tannya Devorak



The Lane County Community Advisory Council (CAC): January Meeting



PUBLIC HEALTH
PREVENT. PROMOTE. PROTECT.

*Lane Community Health Council is the governing body for PacificSource Community Solutions – Lane.

Learning Objectives

To Review

- Lane County's unique shared CCO CAC Model
- CAC's primary duties
- CAC's focus areas to-date

To Discuss

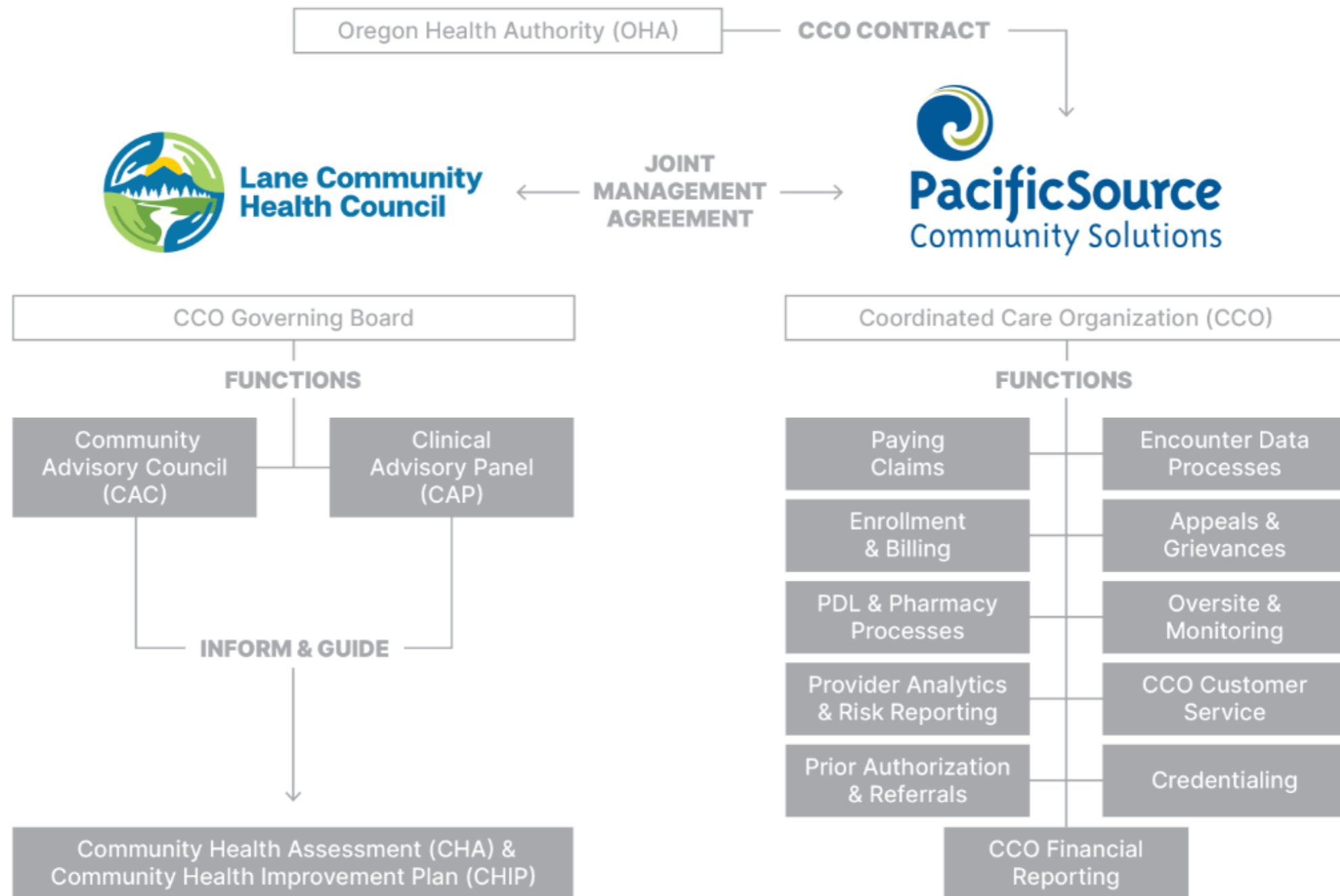
- The importance of member voice in CCO decision-making
- CAC's role(s) in CCO investments
- Future networking, leadership, & training opportunities

Who We Are

Lane County's Community Advisory Council

- **Coordinated Care Organizations (CCOs):** Trillium Community Health Plan & PacificSource Community Solutions (governed by Lane Community Health Council)
- **Council Members:** OHP members from both CCOs & community partners from education, public health, & community-based organizations serving OHP members
- **Prevention Team:** A team of Health Promotion & Prevention staff housed within Lane County Public Health provide support to the CAC & manage a shared CCO Prevention portfolio

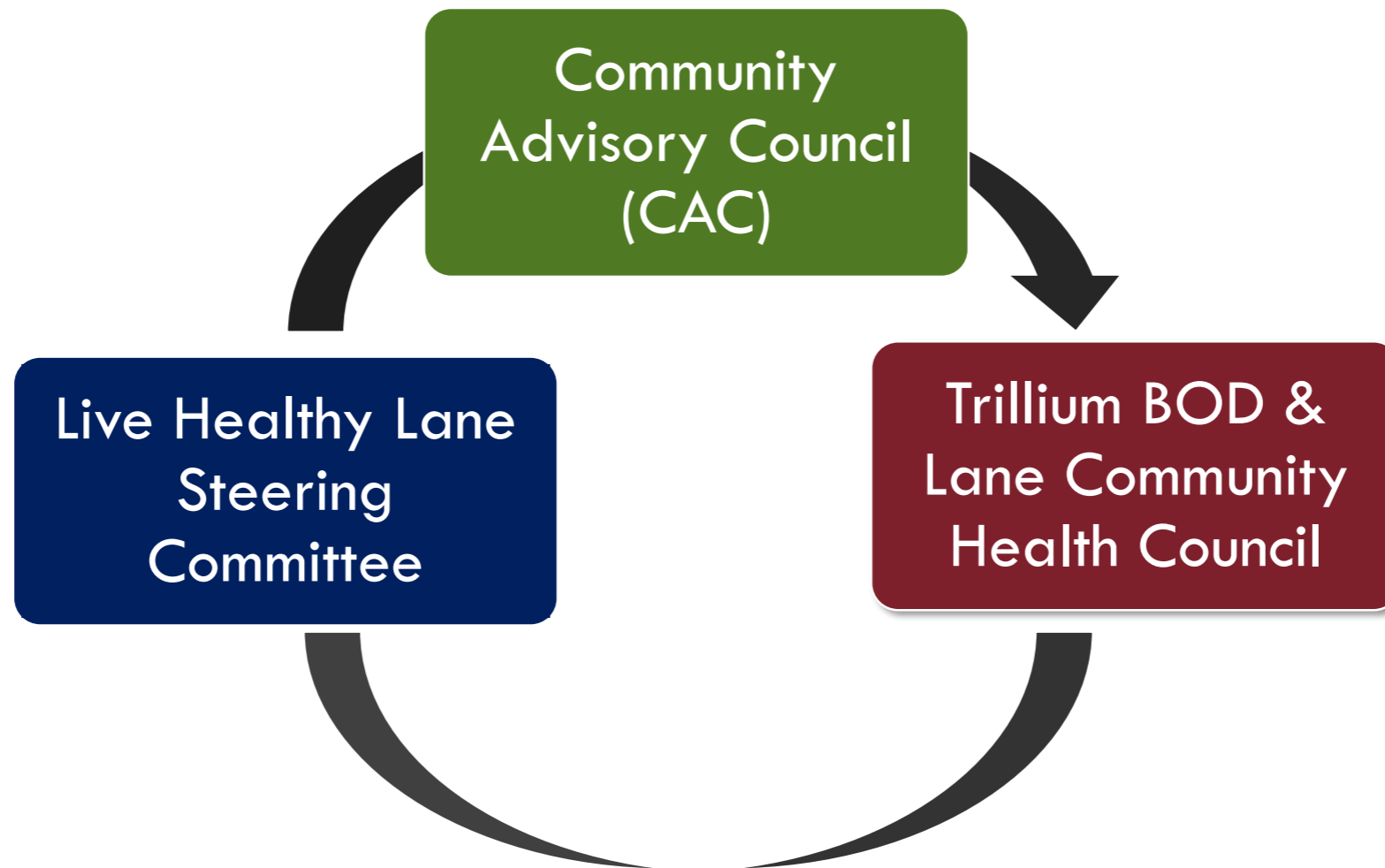
How PacificSource & Lane Community Health Council partner together in Lane County



CAC's Primary Duties

- Identify & advocate for preventive care practices to be utilized by the CCOs
- Oversee a community health assessment & adopt a community health improvement plan
 - Publish annual progress report
- Have a role in reviewing CCO spending on the social determinants of health & equity, including:
 - Health-related Services community benefit initiative (CBI) spending; and
 - Supporting Health for All Through Reinvestment (SHARE) Initiative spending
 - **CAC's Health Promotion & Prevention Plan**

Communications Structure



Two OHP member representatives serve on each CCO governing board and Live Healthy Lane's CHA/CHP Steering Committee to bring forward CAC recommendations & to support continuous communication

2021-25 Community Health Improvement Plan

2021-2025 Community Health Improvement Plan

Goal

Create the community conditions necessary to promote behavioral health and physical wellness across the lifespan for all people in Lane County.

Priority

Ensure incomes are sufficient to meet costs of living

Priority

Address current and historical injustices that produce disparities

Priority

Establish community conditions that support behavioral health and physical well-being

Strategy

Support economic development that ensures sufficient income and affordability of basic living costs for all people in Lane County

Strategy

Transform current institutions, policies, and resource allocations that perpetuate racism in order to correct current and historical injustices and ensure equity in the future

Strategy

Ensure systems of care address the health needs - physical, behavioral, and spiritual - of the whole person and are accessible to all people across the lifespan

Strategy

Implement policies that support healthy choices and mental well-being

Resources:

[2021-25 CHP](#)

[CHA/CHP Overview \(Español\)](#)

[CHA/CHP Overview \(English\)](#)

2022 CAC Focus Areas

Access to both
ADA & Culturally
& Linguistically
Appropriate
Services

Food Security

Pharmacy &
prescription access

Transportation

Behavioral Health
Access

Provider access

Limitations for
individuals on
Citizenship-
Waived Medical

2022-24 Prevention Plan Focus Areas

Priorities / “Buckets”

Tobacco Use
Prevention &
Cessation

Empowering
Kids to Be
Healthy

Mental Health
Promotion

STI Prevention

CCO funding options led by Lane County's CAC

	Supporting Health for all through Reinvestment (SHARE)	Community Benefit Initiative (CBI)	Lane County Prevention Programs
What are the funds used for?	Address Social Determinants of Health & Equity (SDOH-E) at community level, align with CHP priorities		Invest in evidence-based, primary prevention programs & public health staff to help improve the community's health over time; align with CHP priorities
Are there any limitations?	Can't be used for other OHP-covered services		Proportional to CCO membership
Is the CAC involved?	The CAC must have a role in the process		Yes, the CAC Prevention Workgroup makes Plan recommendations to the CAC & CCO Boards
How much? How often?	Calculated on net income so the amount can change each year and may not be available some years	This is a budgeted amount selected by the CCO, more reliable year to year	CCOs invest approx. \$1.60 per member, per month
Is this required?	Yes, OHA requires CCOs to use a part of net income towards SHARE	No, CCOs can choose to have CBI, and how much	No, this funding model is unique to Lane County
Who manages funds for Lane CCO region?	PacificSource Community Solutions	Lane Community Health Council	The CAC and Lane County Public Health Prevention
	Trillium Community Health Plan Note: Lane County's Prevention Programs are part of Trillium's Community Benefit Initiatives		

CCO Investments:

Possible Areas of Involvement

- Inform funding priority areas
- Suggest community partners for funding
- Promote funding opportunities in the community
- Provide feedback on
 - Letters of Interest about potential projects
 - Detailed project proposals
 - Project summaries
- Prioritize projects for funding

CAC Member Voice in CCO Decision-making

Why it's important to our shared work

Member Discussion

Which of these areas feels most important for CAC members to contribute to?

What updates/reports would you like to see brought back to the CAC about the investments?

Break Time!

Networking, Leadership, & Training Opportunities

Introducing Buddy System!

Co-Chair & Co-lead Roles & Resources

2023 Training & Shared Learning

CAC Supports & Resources

- **New member supports**
 - CAC Orientation & Handbook
 - Stipend policy
- **Communications**
 - Monthly CAC meeting schedule email
 - Resources & Opportunities emails
 - Emerging issues – Information gathering template
- **Networking, training, & continuing education**
 - Self-care sessions
 - Post-meeting networking sessions
 - OHA Transformation Center learning opportunities
 - CCO listening sessions
 - CAC 2023 training plan
 - CAC Retreat