



*Lane Community Health Council is the governing board of PacificSource Community Solutions - Lane.

Lane County Coordinated Care Organization (CCO) Community Advisory Council (CAC)

Remote Meeting via Zoom

November 28, 2022

12 pm – 2 pm

CAC Members: Co-Chair Tara DaVee (Trillium OHP representative), Co-Chair Char Reavis (PacificSource OHP representative), Caity Hatteras (Trillium OHP representative), Silver Mogart (Trillium OHP representative), Drake Ewbank (PacificSource OHP representative), Roxie Mayfield (PacificSource OHP representative), Kristin Gustafson (PacificSource OHP representative), Chris Hanson (Trillium Clinical Advisory Panel Liaison), Brian Johnson (Lane County Public Health), Michelle Thurston (Trillium OHP representative), Josephine Williams (PacificSource OHP representative), Sheila Wegener (OR Dept of Human Services), Todd Hamilton (Springfield Public Schools), Lana Gee-Gott, MD (PacificSource Clinical Advisory Panel Liaison), Carla Tazumal (Lane County Developmental Disability Services), Jessica Hibler (Confederated Tribes of Siletz Indians), Val Haynes (Head Start of Lane County)

Attendees: Teresa Coppola (Lane County Public Health), Kayla Watford (Lane County Public Health), Senna Towner (Oregon Health Authority), Katharine Ryan (PacificSource Community Solutions), Mark Buchholtz (PacificSource Community Solutions), Karen Erickson (Trillium Community Health Plan), Courtney Johnston (Trillium Community Health Plan), Jacqueline Moreno (Lane County Public Health), Sadie Baratta (Lane County Public Health), Nena Hayes (Lane County Public Health), Rio McGee-Castaneda (Reedsport representative), Sarah Brewer (Trillium Community Health Plan), Kellie DeVore, (PacificSource Community Solutions), Suzy Kropf (Lane Community Health Council), Shanti Rios (Center for Family Development), Lucy Zammarelli (LaneCare), Demond Hawkins (Trillium Community Health Plan), Any Hill (Trillium Community Health Plan), Trenay Ryan (Lane Council of Governments, Transcriptionist)

Facilitator: Char Reavis **Point Person:** Teresa Coppola

I. Welcome and Introductions

- a. CAC members shared their names, pronouns, and affiliations. Char Reavis welcomed Sheila Wegener as the new Human Services CAC member. Sheila oversees the self-sufficiency and child welfare programs at the Department of Human Services. She has been a member of the Prevention Workgroup for a while. Board member attendance was acknowledged, and guests and staff shared their information in the chat. Teresa Coppola welcomed Sarah Brewer (CEO of Trillium).

II. CAC Decision Making Review

- a. Kayla Watford provided a recap on recommendations that the Member Engagement Committee made after discussing the differences between Robert's Rules and consensus based models in their November meeting. It was agreed to stick with what we have been using this year for decision making (relaxed Robert's Rules) and further explore consensus models within the committees.
- b. Simplified Robert's Rules were shared and used for CAC approvals.

III. CAC Approvals

- a. **October Minutes:** Silver Mogart moved to approve the October CAC minutes, Caity Hatteras seconded, and motion passed.
- b. **Committee/Workgroup membership:** Char Reavis asked the CAC members to approve the seven new CAC Committee and Workgroup members that were recommended by the review teams (Isis Barone, Julie Carter, Denise Bunnell, Lee Bliven II, Kayl Bourgault, Sheila Wegener, and Kristen Gustafson). Michelle Thurston moved to approve, Silver Mogart seconded, all were approved. Both Sheila Wegener and Kristen Gustafson abstained since they were on the voting block.
- c. **CAC Celebration Venue:** Kayla Watford asked that members vote on whether to transition the CAC Celebration from a hybrid meeting to a Zoom meeting, due to people being sick and priority of safety. A few people expressed disappointment, while acknowledging the wisdom of cancelling the hybrid meeting. Michelle Thurston moved to approve transitioning to Zoom, Lana Gee-Gott seconded, and motion passed.

IV. Presentation: Trillium Supporting Health for All Through Reinvestment (SHARE) Spending

- a. Courtney Johnston explained that SHARE (Supporting Health for all Through Reinvestment) has always had requirements around investments for health

related services and community based initiatives. This is another layer of investment strategy for CCOs, based on a formula of additional funding that CCOs have at the end of the year. SHARE has four domains: economic stability, social community health and two others with a focus on housing. Then Trillium CAC members identify which domains to focus on and which community based organizations may have an impact on those domains. The plan was to begin distributing the funds in December. Economic stability was their focus, as well as food and housing stability. Char briefly discussed how they were engaging the community with civic participation and focusing on the many different types of discriminations that people face. Trauma and adverse childhood experiences were a top focus. They were supporting programs that dealt with loneliness and isolation. Another priority was to ensure that incomes were sufficient to meet the basic cost of living, and to establish community conditions that support behavioral health and physical well-being. They were given the task to allocate \$240,000. As a result, Trillium provided portable shower units to the outreach group Carry It Forward. Other groups Trillium supported with funding were CORE, Square One Villages, and Burrito Brigade: Weekend Burrito distribution, Waste to Taste, and, Little Free Pantries.

- b. **Discussion:** Caity Hatteras stated that she used two impact topics to narrow the choices: an ability to create a sense of community, and an ability to incorporate employees or volunteers that possess relatable knowledge and experience. Michelle Thurston added that the time, consideration and due diligence that went into creating the list truly had the ability to greatly impact the community, especially those smaller groups or programs. She noted that those who had a lot of lived experience really spoke to her. Char Reavis inquired as to how much of the money would be available to the rural areas, or if it would be mostly used in the Eugene, Springfield and Cottage Grove areas. Caity answered that Eugene's unhoused population was from all over Oregon. Michelle Thurston added that they were considering all areas, not just urban, however those rural areas needed to be reaching out for those opportunities of help. She noted that better communication was needed for rural and rural coastal areas.

V. Break

VI. The Year in Reflection

- a. **CAC Member Reflections:** Nena Hayes presented a summary of the main themes that came out of member interviews. While members missed in-person meetings, they valued the ease of access for virtual meetings. Members felt that it had been going well regarding communication between staff, members and the different organizations involved. Nena stated that consumer feedback had requested the creation of a networking space for people to provide feedback and have open discussions. Some people felt there was too much placed on the agenda without being given enough time to address each topic. Members expressed email communication to be very beneficial, as was having the written material provided ahead of time. Having support members and the development of bios for the members was suggested. Drake Ewbank stated there was so much policy with insightful and well-meaning goals, but there was a fallback factor especially on mental health. He said there needed to be some kind of effective measure that worked. Drake also noted that many services, offices, clinicians and pharmacies could be found, but love and community support was what actually nurtured recovery. He said unless they began building such a system and held people to those standards, then many more people would be on pills and have case managers directing their lives. Both Michelle Thurston and Caity Hatteras wished to discontinue the use of acronyms. Kayla Watford thanked all the members for their feedback and their time involved in the process. She thanked Nena for her eloquent summary. Kayla stated that while some suggestions were already being implemented, they were now set up for some strong strategies.
- b. **Proposal for January Retreat:** Kayla Watford acknowledged there were many infrastructure components with big changes that the Council did not often have the necessary time to work on. A potential space where there was an extended time to map out the year and goals was needed. One potential proposal was to extend the January CAC meeting by two hours, allowing them to set the foundation for the year. A poll was initiated in the meeting, which allowed members to choose a 10am-2pm timeslot, a Noon to 4:00pm timeslot, or to indicate if they were unable to participate. Tara DaVee reminded everyone that the Trillium Board Retreat was also being

held in January. She inquired of the possibility of having a meal provided in addition to adjusting the meeting stipend. Kayla answered that the stipend component was built into their policies, so they would be receiving an additional stipend for attending. The poll showed that people were almost evenly divided between the two time slots, and members did voice a preference for getting a meal.

VII. Presentation: 10 Years of Prevention Partnership

Prevention Strategist at Lane County Public Health Prevention, Jaqueline Moreno, said the decade report drew upon the member reflection interviews, ten years of program data (as well as indicators of the successes of the prevention work), and interviews and reflections with community partnerships. Jacqueline gave a brief overview of the report, noting that the Prevention Workgroup had met over one hundred times, tried out over twenty-seven prevention programs, and that many of the projects were still going strong. An internet version of the report with expanded content was in the works.

VIII. Updates

- a. Prevention Workgroup is beginning to convene a community driven group for the mental health expansion.
- b. OHA - OHA Innovator Agent, Senna Towner, reported that RSV (Respiratory Syncytial Virus) numbers are increasing. The Public Health Emergency has not ended. OHP members were being instructed to keep their contact information updated in the event that it changes. Jacqueline Moreno requested the committee to spread the word about the Dental Only Programs that Senna reviewed.

I. Breathing Exercise

Next Steps

- **Kayla Watford will follow-up with CAC Co-Chairs and staff to further explore the potential for a January CAC Retreat.**

Next Meeting: Monday, January 23rd (time TBD)