



Lane Community Health Council

Lane Community Health Council Board

March 9, 2021

7:00am-9:00am

Virtual Meeting

Minutes

Present: Dr. Steve Allan, Options Counseling and Family Services; Dr. Christine Kollmorgen, Oregon Surgical Wellness; Mr. Ken Provencher, PacificSource; Mr. Ron Hjelm, Community Health Centers; Mr. Tony Scurto, Lane Education Service District; Mr. Kevin Boie, Advantage Dental; Mr. Cliff Hendargo, PeaceHealth Medical Group; Ms. Karen Gaffney, Lane County Health and Human Services; Mr. John Johnston, Willamette Family Treatment Services; Dr. Pilar Bradshaw, Eugene Pediatrics; Dr. Karen Weiner, Oregon Medical Group; Ms. Char Reavis, PacificSource Consumer Advisory Council.

Absent: Ms. Meredith Nelson, McKenzie Willamette Medical Center; Mr. Paul Solomon, Sponsors; Ms. Cindy Williams, PacificSource Consumer Advisory Council; Ms. Valerie Rapp, McKenzie River Clinic.

Guests: Ms. Lindsey Hopper, PacificSource; Dr. Mark Buchholz, PacificSource; Mr. Ryan Daven, PacificSource; Ms. Diana Bocking-Bird, PacificSource; Ms. Leslie Neugebauer, PacificSource; Mr. Miguel Herrada, PacificSource; Ms. Adria Godon-Bynum, PacificSource.

Public: None.

1. Call to Order, Introductions and Welcome, Public Comment

Dr. Allan called the meeting to order at 7:05 a.m. Introductions were made. There was no public comment.

2. Consent Agenda

- **Approval of February 9, 2021 Minutes Lane Community Health Council Board Meeting:**
Dr. Allan presented the minutes from the previous meeting for review and approval. **It was moved and seconded to approve the minutes as presented. The motion passed unanimously.**
- **PacificSource Staff Update:** Ms. Hopper informed the Board that Mr. Brian Laing, Lane County CCO Director, has accepted a position with Molina Health in Washington. The Lane County CCO Director position has been posted. Ms. Hopper will keep the Board informed of the progress of filling the position. During the transition time, Ms. Leslie Neugebauer will be available to assist as needed.

3. Nominating Committee

Ms. Gaffney reported that the Nominating Committee convened at the request of Board at the February meeting. The following items were addressed.

- A. **Dental Care Organization Position**, currently held by Kevin Boie until March 31, 2021: Ms. Gaffney reported that the Nominating Committee is in process of identifying a replacement for this position. It is expected that a candidate will be identified by the April Board meeting.
- B. **Mr. Paul Solomon:** Ms. Gaffney presented a Board Resolution allowing Mr. Paul Solomon a leave of absence for up to six months from the date of the resolution. Mr. Solomon's position will not be filled during his leave of absence. Mr. Solomon will inform Ms. Busek of

the date of his return. If the leave of absence extends for more than six months, Mr. Solomon will inform Ms. Busek at which time the Lane Community Health Council Board will address. **It was moved and seconded to approve the Board Resolution as presented. The motion passed unanimously.**

- C. Federally Qualified Health Center Position, currently held by Mr. Ron Hjelm until June 30, 2021: Ms. Gaffney reported that the Nominating Committee will address closer to June 30, 2021.
- D. Term Expirations: Ms. Gaffney reported the Nominating Committee created a draft proposal for staggering of terms to create expiration of terms for Board members. No concerns were expressed by the Board related to the proposal. The proposal will be discussed further at the next Nominating Committee meeting.

4. Finance Committee Update

- A. **LCHC Financial Report:** Mr. Boie reviewed the Lane Community Health Council Financial Statement and Supplementary Information for Month Ended December 31, 2020 and for the Period from January 1, 2020 through December 31, 2020 and supporting information. **It was moved and seconded to approve the Lane Community Health Council Financial Statement and Supplementary Information for Month Ended December 31, 2020 and for the Period from January 1, 2020 through December 31, 2020. The motion passed unanimously .**
- B. **Community Impact Workgroup:** Mr. Boie reported that the Community Impact Workgroup made a recommendation to the Finance Committee that the Community Impact Workgroup report directly to the Lane Community Health Council Board instead of reporting through the Finance Committee. The Finance Committee discussed and supported the recommendation. **It was moved and seconded to approve that the Community Impact Workgroup report directly to the Lane Community Health Council Board. The motion passed unanimously.**

5. Culturally Linguistically Appropriate Service Standards (CLAS)

Mr. Herrada and Ms. Godon-Bynum presented information on Culturally and Linguistically Appropriate Services (CLAS) Standards. Mr. Herrada discussed the history and context of the CLAS Standards. PacificSource has been utilizing the CLAS Standards tool for several years. The CLAS Standards (presented in plain language) were described as follows:

Standard 1: Commit to high quality care and services by supporting diverse cultural beliefs and communication needs.

Standards 2-4: Governance, Leadership and Workforce.

Standards 5-8: Communication and Language Assistance.

Standards 9-15: Engagement, Continuous Improvement, and Accountability.

Mr. Herrada addressed Standards 2-4 which included the following information:

2 – Have a diverse governance, leadership and staff that promotes CLAS with their policies, practices and resources.

3 – Recruit and support leaders and staff that are responsive to the diverse communities they serve .

4 – Maintain ongoing training for leaders and staff on CLAS.

Mr. Herrada addressed Standards 5-8 which included the following information:

5 – Offer free language support.

6 – Tell those you serve that language help is available.

7 – Make sure staff have skills in providing language support and avoid using untrained interpreters.

8 – Provide easy-to-understand materials for those that you serve in the language and format they use.

Mr. Herrada and Ms. Godon-Bynum led the workgroup in an exercise of practicing using CLAS to advance health equity with a focus on Standard #3: Recruit and support leaders and staff that are responsive to the diverse communities they serve.

Feedback from the Board included the following:

- Have work to do to increase diversity of current Board.
- Reaching out to different ethnic communities.
- Reduce barriers at entry and advancement.

Mr. Herrada proposed questions for the Health Council to consider:

- Do we need/have a policy to achieve this? (Rules, regulations, and priorities that guide your work and others' actions.)
- Do we have the right practices? (Activities, procedures, guidelines, or informal shared habits that guide your work.)
- How do resources flow? (Money, people, knowledge, information or infrastructure are allocated and distributed.)

The Board discussed next steps. Adria offered PacificSource staff as a resource for Board member offices. It was further suggested that Zoom calls can be scheduled in a way to be responsive to language needs.

6. Behavioral Health Priority Workgroup Follow-up

- A. Youth Workgroup:** Dr. Pilar Bradshaw presented on behalf of workgroup consisting of Dr. Bradshaw, Mr. Scurto, and Dr. Weiner. Dr. Bradshaw reviewed the update included in the packet including the data related to the COVID-19 pandemic and increase of risk of anxiety and depression to youth. Dr. Bradshaw emphasized the inadequate number of services to meet current demand. Resources are limited creating long wait times for children to get services. Dr. Bradshaw noted current approaches to youth mental health treatment falls into three main categories: school-based; outpatient individual therapy and emergency service. The group is developing a proposal for the Board to consider allocation of funds to give grants to youth mental health agencies to develop novel ways of treating large numbers of children suffering from depression and anxiety and focusing on interventions. Emphasis would be on group therapy, self-therapy and parent training. The workgroup is supportive of consideration of potential programs offered through the school system as part of the overall plan. The Board voiced support for the workgroup to continue the work.
- B. SPMI Workgroup:** Ms. Gaffney reported on behalf of the workgroup including Ms. Gaffney, Mr. Hendargo, Mr. Johnston, Ms. Rapp and Ms. Reavis. The workgroup reviewed current needs and opportunities related to serving adults with Serious and Persistent Mental Illness at the intersection of the public safety system, behavioral health services, and homelessness. The workgroup is focusing on developing a plan to link with existing community efforts and ensure that a robust behavioral health crisis system is available county-wide including rural areas. The next steps for the group include reviewing information from a crisis center in Pima Arizona, review PacificSource data related to behavioral health crisis services provided in Lane County and discussing status of work for current crisis center being planned for Lane County and where the Lane Community Health Council can engage. Ms. Gaffney further noted that the State has a goal of having mobile crisis services available statewide. In Lane County, mobile crisis services are available in Eugene and Springfield through Cahoots. There are mobile crisis services available in Western Lane County. The workgroup would like to further consider other rural areas. The Board voiced support for the workgroup to continue the work.

7. Clinical Advisory Panel

Mr. Johnston reported that the Dr. Tina Schnapper has resigned from the committee. The committee recommended the appointment of Ms. Adrienne Fisher, NP, from Women's Care to the Clinical Advisory Panel. **It was moved and seconded to approve the appointment of Ms. Adrienne Fisher to the Clinical Advisory Panel. The motion passed unanimously.**

8. Community Advisory Council

Ms. Reavis reported that a CLAS presentation was jointly presented by PacificSource Community Solutions and Trillium Community Health Plan. The presentation was well received and the CAC requested similar joint presentations in the future. Ms. Reavis noted that there was an update and discussion regarding COVID-19 vaccinations. Mr. Provencher asked Ms. Reavis about the joint collaboration of both CCOs. Ms. Reavis noted that the joint collaboration has had some challenges but is moving forward in a positive direction with the collaboration of the CCOs. Mr. Provencher noted the importance of the consumer members getting opportunities to give feedback to the CCOs. Ms. Gaffney suggested that the Board having clear questions for input would be useful in obtaining information and feedback from the consumer members.

9. Adjournment

There being no further business, meeting was adjourned at 8:55 a.m.

Respectfully submitted

A handwritten signature in cursive script that reads "Rhonda Busek". The signature is written in dark ink and is positioned above a horizontal line.

Rhonda J. Busek
Executive Director and Secretary